



GIPPSLAND
TRAVEL

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The Best of Egypt and East Africa with a taste of Dubai

31 January to
28 February, 2019

Personally Escorted by Jacquely Turner

**Visiting: * Cairo * Luxor * 4 night Nile Cruise
* Abu Simbel * Giza * Alexandria * Dubai
* Nairobi * Masai Mara * Serengeti *
Ngorongoro * Arusha**

Victoria Falls Extension

26 February to
3 March 2019





Thursday, 31 January: Depart MELBOURNE (Inflight Meals Only)

Transfer from Gippsland to Melbourne Airport, departing in the evening on Emirates Airlines flying via Dubai to Cairo.

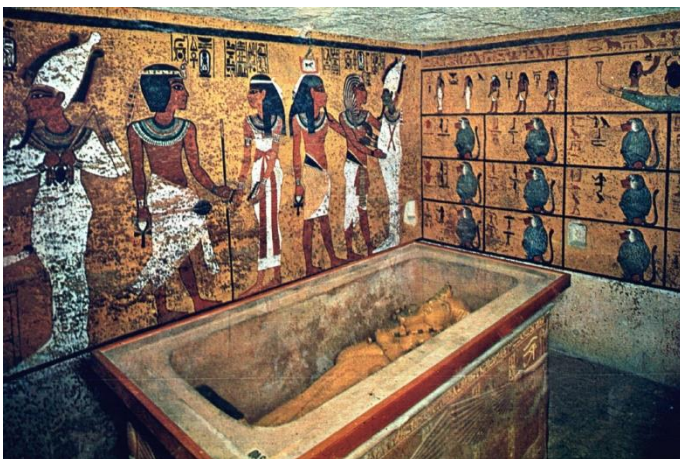
Friday, 1 February: Arrive CAIRO (D)

Arrive in Cairo where we will be met and transferred to the MARRIOTT MENA HOUSE for a 3 night stay in pyramid view rooms.

Ash, our guide in Egypt, is a wonderful man with an exceptional knowledge of Egypt and its fascinating history. His lively explanations and wonderful anecdotes will bring the history of Egypt alive for you. After a welcome briefing we will have the rest of the afternoon at leisure. In the evening we shall enjoy the Sound and Light show followed by dinner at the hotel.



Saturday, 2 February: CAIRO SIGHTSEEING (B,L,D)



This morning we have a guided tour of the Cairo Museum of Antiquities to see the fabulous collection of ancient Egyptian artefacts, including the stunning treasures from Tutankhamen's tomb. Entrance is also included into the Mummy Room. We will also visit the Sultan Hassan Mosque.

After lunch at a local restaurant we shall visit the Citadel of Saladin and the Mohammed Ali mosque with its highly decorated and ornate interior. In old Cairo we visit one of the Coptic churches. Dinner is at our hotel.



Sunday, 3 February: CAIRO SIGHTSEEING (B,L,D)

This morning we drive to Memphis where we see the limestone Colossus of Ramses II and the giant Alabaster Sphinx. Next we continue to Sakkara where the Step Pyramid heralded the start of the pyramid age. From here prepare yourself for a breathtaking experience, as we marvel at one of the seven wonders of the ancient world, the Great Pyramids of Giza, and the Sphinx, which casts its enigmatic gaze across the sands of the desert. We'll also visit the Solar Boat Museum. Lunch today will be at a local restaurant and dinner at the hotel.

Monday, 4 February: CAIRO – LUXOR – NILE CRUISE (B,L,D)

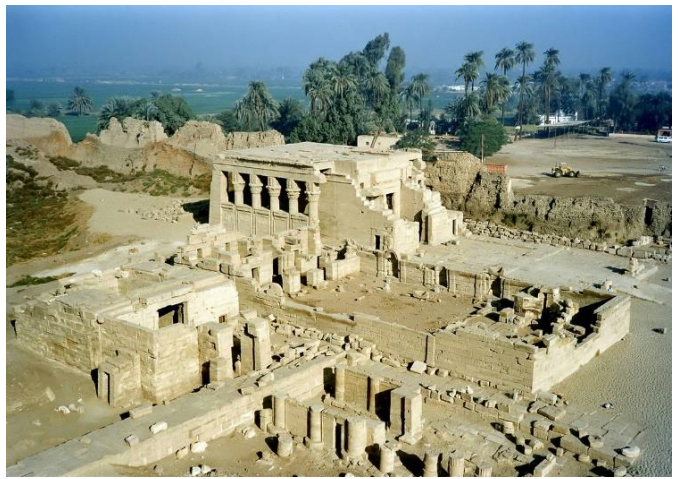
We take an early morning flight to Luxor and after our arrival we will walk through the magnificent Temple of Karnak with its avenues of sphinxes and halls of gigantic columns. This vast complex, situated about two miles from Luxor Temple, was built and expanded over a 1,300-year period. It is the largest temple complex ever built by man and represents the combined achievements of many generations of ancient builders. Eighty thousand labourers took part in its creation during the 19th dynasty alone.

After seeing the temples, a motorcoach will take us to the banks of the Nile to board our luxury river boat which will be our home for the next four nights. We then set sail for beautiful Dendera. (*subject to water levels – we may need to go by coach*)

Tuesday, 5 February: DENDERA - LUXOR Nile Cruise (B,L,D)

During the morning, we will encounter Dendera's Temple of Hathor, dedicated to the cow goddess Hathor, who was believed to possess the power of healing. The temple was built between 125 BC to 65 BC and is one of the best preserved of its kind in Egypt. It contains a rare depiction of Cleopatra with her son Caesarion, fathered by Julius Caesar. After visiting the temple complex in Dendera, we will cruise the Nile to Luxor, where we can enjoy some free time in the afternoon before an early evening exploration of the ancient Temple of Luxor. The temple was built by different Pharaohs over hundreds of years, beginning in the 14th century BC.





Wednesday, 6 February: Nile Cruise LUXOR KOM-OMBO (B,L,D)

Today we travel by motorcoach to the West Bank of the Nile to see the two gigantic statues known as the Colossi of Memnon. Next, take in the Temple of Hatshepsut, dedicated to Egypt's 18th-dynasty pharaoh, who was one of a handful of female rulers in Ancient Egypt.

We'll continue on to the Valley of the Kings, where many illustrious Pharaohs were buried, including the young boy king, Tutankhamen, whose mummified body still lies in its final resting place. Entry to King Tutankhamen's tomb is included. Filled with a sense of wonder, you'll return to the ship to sail to Kom Ombo. Along the way, enjoy a *Galabeya* party with Egyptian music.

Thursday, 7 February: Nile Cruise - KOM-OMBO - ASWAN (B,L,D)

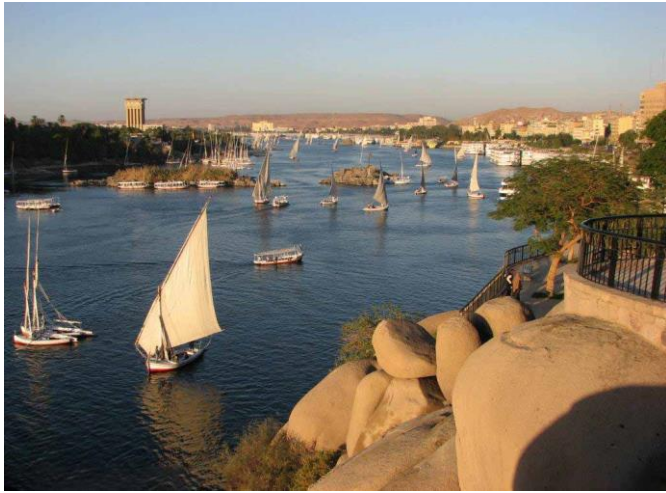
We will visit the impressive double-temple of Kom Ombo, the only one of its kind dedicated to two gods. We sail to Aswan, where we will see the enormous Unfinished Obelisk. Then we travel by motorboat to the Temple of Isis, which rises from the waters of the Nile on the Island of Philae. Later, return to Aswan to sail in a traditional Nile *felucca* around Aswan's Botanical Gardens. Back on-board the ship, we will enjoy a typical Nubian folkloric show with a live band playing Nubian music.

Friday, 8 February: ASWAN - ABU SIMBEL - CAIRO (B,D)

After breakfast we disembark in Aswan. We will then enjoy a once in a lifetime opportunity on an excursion by air to the mighty Sun Temple of Abu Simbel, flanked by four giant stone statues of Ramses II. The temple was reclaimed from the dam and reconstructed in its present and unforgettable location.

We spend a couple of hours exploring the temples before flying back to Cairo for an overnight stay at MARRIOTT MENA HOUSE. Dinner tonight will be in the hotel.





Saturday, 9 February: **CAIRO - ALEXANDRIA** **(B,D)**

This morning we drive to Alexandria via El Alamein, site of Montgomery's famous victory over Rommel's Afrika Corps and spend some time visiting the museum and the very moving cemetery. Our accommodation is at the FOUR SEASONS ALEXANDRIA in sea view rooms for the next two nights. Tonight, we will enjoy our last Egyptian dinner at our hotel.

Sunday, 10 February: **ALEXANDRIA SIGHTSEEING** **(B,L)**

Our sightseeing tour today shows us some of Alexandria's most important landmarks, the Library of Alexandria, the Citadel of Qaitbay (or the Fort of Qaitbay), a 15th century defensive fortress located on the Mediterranean sea coast, built upon/from the ruins of the Lighthouse of Alexandria. We shall also visit the Alexandria National Museum which displays a rare collection of relics and the Catacomb of Kom El Shoqafa which is a three-level tomb and the statue of Anubis. A farewell to Egypt lunch will be included at a lovely restaurant in Alexandria overlooking the Mediterranean.



Monday, 11 February: **ALEXANDRIA - CAIRO AIRPORT – DUBAI** **(B)**

This morning we transfer to the Cairo Airport for our flight to Dubai. On arrival we will be met and transferred to the SHERATON DUBAI CREEK & TOWERS for a 3-night stay in Creek View rooms.

Tuesday, 12 February: **DUBAI** **(B)**

A relaxing morning before we depart on a fascinating and historical afternoon city tour of Dubai. We will have a visit to the 125th floor of the Burj al Kalifa, then travel past modern palaces sprawled along the coast, stop in Bastakia to admire the old wind tower house built by wealthy merchants.



We will see the nearby one hundred and fifty-year-old Al Fahidi Fort, where the Dubai Museum maintains the historical importance as a pearl diving and trading centre. We continue by “abra” or a local water taxi, across the Dubai Creek to the modern metropolis of Dubai. We shall walk along the bustling alleys to the gold and spice souks where you can buy some of the finest and purest gold in the world. When we return to our hotel, the evening will be at leisure.

Wednesday, 13 February: DUBAI (B,D)

The morning is at leisure to enjoy the facilities of the hotel or maybe a walk along the creek. In the afternoon we depart for our exciting “desert safari barbeque”. Leaving the bustling city behind, we will head off by 4WD on a thrilling journey over rolling dunes, deep into the heart of the desert for an Arabian feast beneath the stars.

Thursday, 14 February: NAIROBI (B,D)

We shall transfer to Dubai Airport in the morning and board our flight to Nairobi, Kenya. On arrival in Nairobi, a Wildlife Safari representative will assist us through immigration and customs before transferring terminals to board our special charter flight to the Masai Mara. Our Wildlife Safari 4WD and guides will meet us on arrival and we embark on a short game drive on the way to our luxury tented safari lodge.

Our driver guides in Kenya and Tanzania without exception, love their work and take great pride in showing you this wonderful part of the world. They go to extreme efforts to ensure you have the best angle for your photos and they seem to be able to spot the game from miles away!

KICHWA TEMBO TENTED CAMP is situated on the spur of the Oloololo escarpment of the Great Rift Valley, with spectacular views across the open plains of the Maasai Mara National Reserve with its many wild animals.





Friday 15, Saturday 16, Sunday 17 February MASAI MARA (B L D / B L D / B L D)

The next three days will be full of amazing wildlife viewing in the Masai Mara with its herds of wildebeest, zebra, gazelle and other plains species. Lion, leopard and cheetah are never far behind the herds while giraffe and elephant herds are also spectacular. Our guides may arrange an extended game viewing activity, traveling much further away from other vehicles and visitors, with a sumptuous picnic lunch from your lodge. In addition to the game viewing there will also be time to relax and enjoy a spa treatment or shop in the camp boutique. KICHWA TEMBO TENTED CAMP

Monday, 18 February: GRUMETI/SERENGETI (B,L,D)

We have an early start this morning, driving south across the savannah towards the Kenya/Tanzania border, where we will take care of the formalities and meet your Tanzania guides, who will drive you towards the Serengeti National Park, the larger extension to the Masai Mara. This western part of the Serengeti is known as Grumeti, and you will drive through to your next luxury camp, Kirawira Camp, a small, gem of a camp overlooking the Grumeti River in the distance. Your luxury tent is filled with Victorian era furniture and modern African artefacts, with panoramic views of the Serengeti plains and Grumeti Hills. KIRAWIRA CAMP

Tuesday, 19 February: SERENGETI (B,L,D)

You may want to start your day with an optional dawn hot air balloon ride over the Serengeti. While this excursion is available in several locations in the Masai Mara and Serengeti, the Grumeti option gives you a wonderful panorama as you fly over the winding Grumeti River.



This optional excursion is subject to availability and weather on the day and includes a unique breakfast on the savannah with a game viewing drive back to your camp. For those not doing the balloon ride, our guide will plan our activities for an unhurried day in the western Serengeti, before returning to our safari camp around sunset. KIRAWIRA LUXURY TENTED CAMP

Wednesday, 20 February: OLDUVAI GORGE – NGORONGORO (B,L,D)

We embark this morning from our safari camp for an extended day of wildlife viewing as we cross the width of the Serengeti, from west to east, with a picnic lunch stop at a designated spot. We then continue to Olduvai Gorge, visiting Louis and Mary Leakey's archaeological site and the small museum containing some old bones. We drive through the Ngorongoro Conservation Area, before arriving late afternoon at our safari lodge built on the rim of the crater, covered by millions of river rocks with spectacular crater views. Ngorongoro crater is the largest and most perfect volcanic crater on Earth with steep walls surrounding the crater floor forming a mini wildlife sanctuary, creating a somewhat mini biosphere. Dinner is served in the restaurant this evening. NGORONGORO SERENA LODGE



Thursday, 21 February: NGORONGORO (B,L,D)

We have an early morning descent by four-wheel drive vehicle down the steep track to the crater floor, enjoy a picnic breakfast in the acacia forest followed by a morning of unsurpassed game viewing before the crowds descend to the crater floor. Herds of zebra and wildebeest can be seen grazing alongside the endangered black rhino while sleeping lions laze in the sun. Skirting the crater's ridge, the Masai herd their cattle and goats over the pastures, cohabiting with the wildlife as they have for centuries. We return to our lodge in the early afternoon and enjoy a late lunch with time to relax.. NGORONGORO SERENA LODGE

Friday, 22 February: NGORONGORO - LAKE MANYARA (B,L,D)

After breakfast we leave Ngorongoro for a short drive to the Lake Manyara Serena Lodge, perched on the Great Rift Valley escarpment, arriving for lunch.

In the afternoon our game viewing is around Lake Manyara National Park, famous for its tree-climbing lions, often found resting in the branches of the acacia trees. Giraffe, baboons and pink flamingo are also abundant in and around Lake Manyara National Park. LAKE MANYARA SERENA LODGE.



Saturday, 23 February: **LAKE MANYARA - ARUSHA** **(B,L,D)**

After breakfast we will drive to Arusha, arriving at LAKE DILUTI LODGE, built within a working coffee plantation on the shores of Lake Diluti. It's a tranquil location away from the hustle and bustle of Arusha town. We will arrive by mid afternoon where we will stay for three nights at the LAKE DULUTI LODGE.

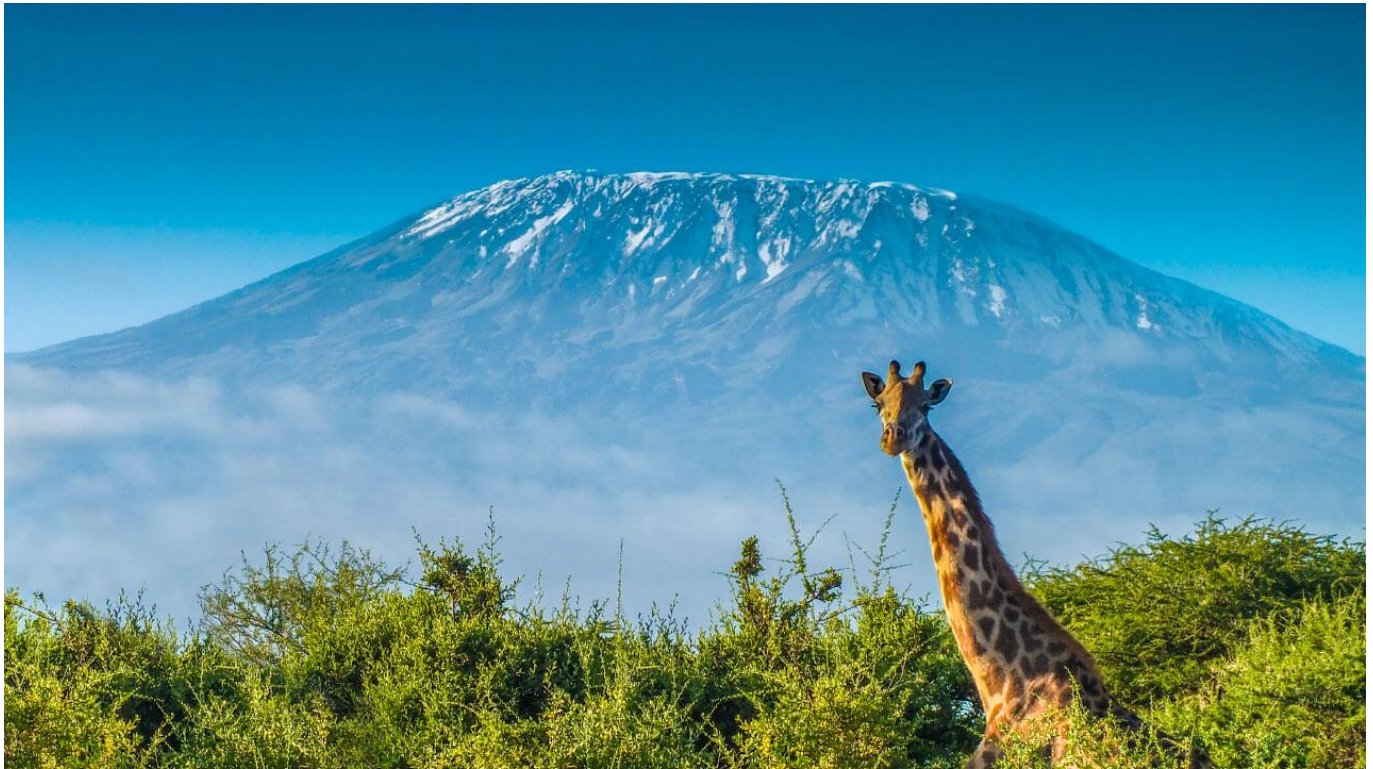
Sunday, 24 February: **ARUSHA** **(B,L,D)**

The next two days are at leisure to explore Arusha and the surrounding area. As this is Jacquey's 'home' in Tanzania, there will be the opportunity to venture into local villages and markets, wander the bustling streets of the Arusha township and visit local coffee and flower farms for those who are interested. There will also be an option to tour local projects supported by Australian aid including a rural primary school. Drinks will be hosted on the verandah of Jacquey's family home one evening. LAKE DULUTI LODGE



Monday, 25 February: **ARUSHA** **(B,L,D)**

Arusha is a large, sprawling city with all the contradictions that brings. The town offers a nice break from the rigours of life on the African road – it has excellent places to stay and eat and, for the most part, it's lush and green and enjoys a temperate climate throughout the year, thanks to its altitude (about 1300m) and its location near the foot of Mt Meru. We will spend another day, exploring the local environment and later enjoy a Farewell to Arusha Dinner at the lodge. LAKE DULUTI LODGE



Tuesday, 26 February: **KILIMANJARO -NAIROBI –DUBAI** **(B,L,In-flight meal)**

This morning we will transfer to Kilimanjaro airport for our private charter flight to Nairobi. After an enjoyable lunch at the “Carnivore”, a Nairobi institution, we shall catch our flight to Dubai. After our late evening arrival in Dubai we will check in to the Dubai International Hotel located within the airport. We will not need to clear customs or immigration for our overnight stay.

Wednesday, 27 February: **DUBAI - MELBOURNE** **(In-flight meals only)**

We shall have a morning departure for our flight to Melbourne.

Thursday, 28 February: **Arrive MELBOURNE** **(In-flight meals only)**

After our early morning arrival at Melbourne Airport and immigration and customs formalities, we will be met and transferred to Gippsland.

YOUR TOUR ESCORT

Jacquey Turner has more than 30 years’ experience as a highly successful travel agent and tour guide. With this itinerary, Jacquey will show you some of her very favourite places.

Along with the local guides she will ensure you have a most memorable journey.



2019 ITINERARY OPTIONS



OPTION 1: EGYPT, DUBAI AND EAST AFRICA 29 days
As detailed in full itinerary

COST: \$ 24,799 per person twin share
\$ 3,850 single supplement

OPTION 2: EGYPT AND DUBAI 15 days
Itinerary as detailed in Egypt and Dubai

Thursday, 31 January	Melbourne/Dubai/Cairo with Emirates
Thursday, 14 February:	Dubai/Melbourne with Emirates
Friday, 15 February:	Arrive Melbourne

COST: \$ 10,799 per person twin share
\$ 2,230 single supplement

Upgrades to business class available on application.



INCLUSIONS

- Personally escorted throughout entire tour
- Maximum 16 guests in Africa, Maximum 22 guests in Egypt.
- Coach transfers between Gippsland and Melbourne
- Return economy airfares and taxes with Emirates
- All domestic flights as detailed
- All airport arrival and departure transfers
- Luxury hotel accommodation in twin-bedded rooms with private facilities throughout tour
- Egyptologist guide throughout our time in Egypt
- Experienced driver/guides throughout tour
- Twin bedded outside cabins on 5-star cruise ship on the Nile
- Luxury air-conditioned coach travel in Egypt and Dubai
- Comfortable six-seater 4WD safari vehicles in East Africa – max 4 guests per vehicle
- Comprehensive sightseeing as per itinerary and admission fees where applicable
- Meals as per itinerary-
full tour includes **67 meals** - 25 Breakfasts (B), 19 Lunches (L), 23 Dinners (D)
- Visas for Egypt, Kenya and Tanzania as appropriate
- Porterage (one suitcase per person)
- **ALL tipping** of waiters/restaurant staff at included meals throughout the tour
- **ALL tipping** of Egyptologist and guides in Egypt
- **ALL tipping** of crew on Nile cruise boat
- **ALL tipping** of guides and drivers in Dubai
- **ALL tipping** of driver/guides in Kenya and Tanzania

EXCLUSIONS

- Travel insurance (a surcharge may apply for passengers over 70 years or if there is a pre-existing medical condition).
- Expenses of a personal nature like laundry, telephone/fax calls, alcoholic beverages, camera/video camera fees at monuments, medical expenses.
- Any health requirements.
Please contact our office for details on recommended vaccinations etc.
- Optional balloon ride over the Valley of the Kings –
approx. From US\$200 per person – subject to availability.
- Optional balloon ride in the Serengeti - approx. US\$550 per person - subject to availability.
- All optional tour costs are based on 2018 prices and subject to change.
- Any optional tours or activities other than those specified in the itinerary

SPECIAL NOTES

Flight schedules are subject to change.

The order of the sightseeing may vary depending on local conditions.

CANCELLATION FEES

Cancellation date	Cancellation fee
Cancellation received on or before 30 August 2018	\$1000pp
Cancellation received on or before 1 November 2018	\$3000pp
Cancellation received on 2 November 2018 or later	100% of tour cost

All costs are based on the exchange rate prevailing as at 28 February 2018

Victoria Falls Extension

26 February to 3 March 2019

Minimum of 6 people
(The extension will only be escorted by Jacquey Turner
if tour numbers reach 10 passengers)



Tuesday, 26 February: **KILIMANJARO -NAIROBI** **(B L)**

Those guests taking the Victoria Falls extension will bid farewell to the departing group after lunch and transfer to the FOUR POINTS BY SHERATON NAIROBI AIRPORT hotel.

Wednesday, 27 February: **VICTORIA FALLS (ZAMBIA)** **(B)**

An early morning transfer to Nairobi airport where you will board your flight to Livingstone, Zambia, where a Wildlife Safari representative will meet you after clearing immigration and customs and transfer you to The Royal Livingstone Hotel, your luxury resort hotel on the banks of the mighty Zambezi River, within a view of the spray from Victoria Falls.

The afternoon is at leisure to relax or explore the national park area around The Falls, which is easily accessed from our hotel. THE ROYAL LIVINGSTONE

Thursday 28 February & Friday 1 March: **VICTORIA FALLS (ZAMBIA)** **(B B L D)**

You will meet your guide to escort you on a private walking tour of The Falls, with an opportunity to view and photograph Victoria Falls from various aspects. The rest of your time at Victoria Falls is at leisure but there are numerous optional activities available including white water rafting, bungee jumping, micro lighting, helicopters and light aircraft flights over The Falls. Return to your luxury resort hotel.

Your guide will also escort you on a sunset cruise on the mighty Zambezi River with canapés and cocktails served on board. THE ROYAL LIVINGSTONE

Saturday, 2 March: **Depart LIVINGSTONE - MELBOURNE** **(B)**

Transfer to Livingstone Airport and board your flight via Johannesburg and Sydney to Melbourne.

Sunday, 3 March: **Arrive MELBOURNE**

After an evening arrival at Melbourne Airport you will be transferred to Gippsland.

VICTORIA FALLS EXTENSION – 6 days

Minimum of 6 people

The extension will only be escorted by Jacquey Turner if tour numbers reach 10 passengers

Wednesday 27 Feb: Nairobi/Livingstone
Itinerary as detailed in Victoria Falls Extension
Sunday 3 March: Arrive Melbourne

COST: **TO BE ADVISED**



INCLUSIONS

- Personally escorted throughout the tour (*if tour numbers reach 10*)
- Transfer between Gippsland and Melbourne
- Return economy airfares and taxes
- All domestic flights as detailed
- All airport arrival and departure transfers
- Luxury hotel accommodation in twin-bedded rooms with private facilities
- Sightseeing as per itinerary and admission fees where applicable
- Meals as per itinerary - 5 Breakfasts (B), 2 Lunches (L), 1 Dinners (D)
- Porterage (one suitcase per person)
- ALL tipping of waiters/restaurant staff at included meals
- ALL tipping of guides

GIPPSLAND TRAVEL ESCORTED TOURS - TERMS & CONDITIONS

INTRODUCTION:

This contract is governed by Gippsland Travel Centre Pty Ltd and all members of the travelling parties as listed on your itinerary.

Gippsland Travel Centre acts as the agent selling and coordinating products on behalf of a third-party travel supplier/s. A separate contract with the supplier/s will apply and will be governed by the supplier's Terms and Conditions. Gippsland Travel cannot guarantee the performance of any third-party supplier/s. Gippsland Travel may receive fees, commissions, gifts or financial incentives from third party supplier/s under this contract.

COVID POLICY

If the tour cannot operate due to COVID-19 state border closures and restrictions, the tour will be rescheduled and any funds paid will be transferred to the new tour date.

Due to the ongoing and evolving Covid-19 situation in Australia we have been advised by our suppliers that all guests must be fully vaccinated against Covid-19. Fully vaccinated means that there has been at least 14 clear days from the second dose and the date of our departure.

Those who have a medical exemption from receiving the Covid-19 vaccine can still travel. Guests will be required to show a Covid-19 vaccine medical contraindication prior to our departure.

LATE BOOKINGS

Higher deposit payments are required for late bookings. A guarantee of full payment is required at the time of booking for all bookings received within 4 weeks of departure.

GOVERNING LAW

These booking conditions are governed by the law in force in Victoria, Australia.

PASSPORT and VISA

A valid passport is required for all international travel.

If you do not hold an Australian passport, you may require a resident return visa. Some countries require a visa to be issued before you depart Australia. Gippsland Travel will advise you of all passport and visa requirements for this tour.

The Australian Government through the Department of Foreign Affairs and Trade regularly updates travel advice on various destinations. We recommend that you refer to www.dfat.gov.au for the latest updates before choosing to travel and prior to departure.

HEALTH & FITNESS

A minimum level of fitness is required to be able to participate on a Gippsland Travel Tour, you are required to at least:

- Be able to walk at least 1 hour on uneven surfaces without the use of any walking aid (walking stick for stability is acceptable)
- Walk up flights of stairs and short, steep hills
- Stand for 20 minutes without needing to sit down, often in hot/humid climates
- Carry your own hand luggage / handle your own suitcase when portage is not supplied eg. at airports.
- Get on and off various modes of transport without assistance, including small boats. Assistance will be offered where necessary.

Passengers must inform us of any medical conditions which may affect your ability to participate in the tour.

At our discretion we can exclude you from a tour or any activity if we consider that you are unable to safely participate in that tour or activity or we consider your participation may place the safety of other guests at risk.

You will be requested to supply a letter from your doctor indicating your prescription medication and your reason for taking it, which shall be carried in the event of an emergency. This information will remain confidential and can be supplied in a sealed envelope.

GENERAL CONDUCT

Gippsland Travel reserves the right to remove a traveller from a tour if they are acting in a way that interferes with the general operation of the tour or compromises the general enjoyment of the tour by other travellers in any way

BOOKINGS SOLD ON A SHARE BASIS

Bookings may be accepted on a share room basis on the proviso that the person requesting the share reservation agrees that while every effort will be made to match suitability of the passengers there is no guarantee that a share room can be provided. If a share room is not available at the time of final payment, either the single room supplement will apply, or the cancellation conditions detailed in your itinerary will apply.

UNUSED COMPONENTS OF THIS TOUR

We regret refunds will not be given for any unused component of this tour, such as meals, entry fees, accommodation or transfers.

ITINERARY CHANGES and ITINERARY VARIATIONS

Gippsland Travel reserves the right to amend the hotels, itinerary and excursions if deemed advisable or necessary due to adverse weather conditions, road conditions or other unforeseen circumstances. Any necessary alternative arrangements will be made to a similar standard. Occasionally circumstances beyond the control of Gippsland Travel make it necessary to change airlines, hotels or amendments to daily activities. We will inform you of any changes as soon as they occur.

FLIGHT SCHEDULES

Airlines schedules are subject to change without notice. Voluntary date changes will incur fees. Gippsland Travel is not liable for delays or disruption of air travel.

FORCE MAJEURE:

Force Majeure means the occurrence of an event that is beyond Gippsland Travel's reasonable control and which could not have been reasonably prevented by Gippsland Travel. Force majeure includes, but is not limited to: acts of God, accident, riots, war, terrorist act, epidemic, pandemic, quarantine, outbreaks of infectious disease or any other public health crisis, civil commotion, breakdown of communication facilities, natural catastrophes and natural disasters (including but not limited to flooding, fire, earthquake, landslide), adverse weather conditions, high or low water levels; government directed travel restrictions or omissions, changes in laws or regulations, national strikes, explosion, generalised lack of availability of raw materials or energy, nuclear or other industrial accident causing environmental pollution or contamination; change in law, meaning, enactment, amendment (including repeal) in the law or administration of any law in Australia or any jurisdiction or territory relevant to the booking contract, which includes changes in statute, regulation, determination, by-law, declaration, licence and the common law as applicable from time to time.

For the avoidance of doubt, Force Majeure shall not include (a) financial distress nor inability of either party to make a profit or avoid a financial loss, (b) changes in market prices or conditions, or (c) a party's financial inability to perform its obligations hereunder.

In the event that a Force Majeure is declared, the customer will be bound by the third-party supplier/s Terms and Conditions, if applicable.

TERMINATION OF BOOKING CONTRACT OR CHANGE OF TRAVEL ARRANGEMENTS DUE TO FORCE MAJEURE

If Gippsland Travel, in its reasonable opinion, considers that any Force Majeure event prevents Gippsland Travel (whether directly or through its employees, contractors, subcontractors and agents) from lawfully or safely providing any products or services subject of the booking contract with you, Gippsland Travel may immediately by written notice; (a) terminate the booking contract (in whole or part of); or (b) change your travel arrangements as reasonably practicable to ensure your safety and invoice for any additional costs.

If you are eligible for a refund once a booking has been cancelled, the balance less any non-refundable amounts will be forwarded to you once received by Gippsland Travel from the third-party supplier/s.

Gippsland Travel is not responsible for any delays of refunds from the third-party supplier/s. Refunds from third party supplier/s can take in excess of 6 weeks. Refunds will be processed as per original form of payment.

Travel insurance policies may provide cover for cancellation fees subject to their terms and conditions.

LIMITATION OF LIABILITY:

Subject to Australian Consumer Law, Gippsland Travel does not accept any liability in contract, tort or otherwise for any injury, damage, loss, delay, additional expense or inconvenience caused by a third-party supplier/s over who we have no direct control. Gippsland Travel is not liable for Force Majeure or any other event which is beyond our control or which is not preventable by us.