



**GIPPSLAND  
TRAVEL**

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# STUNNING SWITZERLAND

7th to 24th September 2024

Personally escorted by Jacquey Turner



# PARIS & NORMANDY CRUISE

Optional add-on Uniworld Paris to Paris.

22nd September to 1st October 2024



On this escorted tour, you will see Switzerland in all its natural splendour from snow-capped mountain peaks to floral valleys.

**Saturday 7 September**                      **DEPART AUSTRALIA**

We depart Gippsland for our evening flight from Melbourne to Zurich via Dubai. Departures are available from other Australian cities.

**Sunday 8 September**                      **ARRIVE SWITZERLAND**                      **(D)**

Welcome to Switzerland, a land of snow-capped summits and romantic lakes that has attracted poets, musicians, and travellers for centuries. We will be met at the airport and transferred to our hotel. This evening, we shall enjoy a Welcome Dinner at the hotel in Lucerne.

Accommodation:     **Mandarin Oriental Palace** in a Lakeview room, *or similar*, for 3 nights.



**Monday 9 September**                      **LUCERNE SIGHTSEEING**                      **(B D)**

This morning after breakfast, we visit the Swiss Transport Museum. From luxe Monteverdi cars to alpine trains, we discover Switzerland's fascinating transportation and learn about sustainable energy, fossil fuel alternatives and chart the history of alternative transport methods, from horses and steam to electric and solar power.

As evening sets in, we cruise on Lake Lucerne to Stans where a futuristic cable car will carry us up Mount Stanserhorn with the peak at 1,898 metres above sea level. Here we will see amazing Alpine views while enjoying a sumptuous meal at a panoramic restaurant.

Accommodation:     **Mandarin Oriental Palace** in a Lakeview room, *or similar*.

**Tuesday 10 September**                      **LUCERNE SIGHTSEEING**                      **(B L D)**

Say good morning to beautiful Lucerne, with a visit to a Chocolate Factory and discover what makes Swiss chocolate so delicious.

At our lunch at Alpinum Culinarium, we shall see the edible landscape, which is a unique world of experience, created with around 250 different types of fruit and berries as well as an extraordinary herb garden.



This evening, we will enjoy a tasty Swiss meal, including the famous Swiss cheese fondue, in a typical restaurant. While enjoying dinner, you can also join in a lively folklore show which includes yodeling, flag-throwing and Alpine horn-blowing.

Accommodation: **Mandarin Oriental Palace** in a Lakeview room, or similar.

### Wednesday 11 September LUCERNE TO GRINDELWALD (B L)

We depart Lucerne after breakfast, and travel south to Grindelwald, embedded in a unique Alpine landscape at the foot of the Eiger north face. On our way we shall stop in at Geissbach for some time to have lunch. Grindelwald is one of Switzerland's most beautiful Alpine towns, so we shall explore this famous glacier village and you will see for yourself why.

Accommodation: **Sunstar Hotel Grindelwald**, or similar for 2 nights.

### Thursday 12 September GRINDELWALD (B L)

This morning, we will enjoy a once in a lifetime chance to travel to the Top of Europe. Our cog railway trip will take us from Grindelwald, through the world famous Eiger Mountain, to Europe's highest railway station at 3,454 m (11,332 ft)! We shall enjoy spectacular views and explore the Ice Palace which is carved inside the biggest glacier in Europe!

We also visit the Grindelwald Museum, which shows the beautifully documented history of this exceptional location. We shall enjoy lunch at a local restaurant before having plenty of time to relax and explore on your own.

Accommodation: **Sunstar Hotel Grindelwald**, or similar.



**Friday 13 September**                      **GRINDELWALD TO ST MORITZ**                      **(B D)**

After breakfast we head into the high mountain country of the Grisons Alps and arrive in the sparkling Engadine Valley with an invigorating climate characterised by clear skies and its location high in the Alps. On arrival in the cosmopolitan resort of St. Moritz, we embark on a brief orientation tour including the spa quarter and the brilliantly sparkling glacial lake.

Tonight, we dine at a local restaurant in St Moritz.

Accommodation:    **Hotel Reine Victoria, or similar, for 3 nights.**



**Saturday 14 September**                      **TIRANO DAY TRIP**                      **(B L)**

We travel through the scenic Italian countryside to the fortified town of Tirano and explore the town on a walking tour to view the sights. We shall have a relaxed lunch in town before boarding the UNESCO World Heritage Listed Rhaetian Railway to cross the Bernina Pass and wind our way through scenic landscapes back to the stylish resort town of St. Moritz.

Accommodation:    **Hotel Reine Victoria, or similar.**

**Sunday 15 September**                      **ST MORITZ**                      **(B L)**

We travel to Pontresina then onto the beautiful Val Roseg to view the mountains and glaciers in a horse drawn carriage. Sit back, relax, and let the horses pull us at a leisurely pace to the Hotel Roseg Gletscher at the far end of the idyllic Val Roseg. At the Hotel Roseg Gletscher, we shall enjoy the gastronomic treats on offer - along with the views of the nearby glaciers and the impressive Bernina massif. We return to the hotel by coach.

Accommodation:    **Hotel Reine Victoria, or similar.**



**Monday 16 September ST MORTIZ TO ZERMATT (B L)**

Today, we board one of the world’s most iconic trains, the Glacier Express and spend the day taking in vistas of ice capped mountains, stone-built villages, and lush meadows. Our glass-roofed carriage offers panoramic views as we cross the iconic Land Wasser viaduct. We travel along the Rhine through deep valleys and snowcapped mountains, before ascending over 6,600 feet to the top of the Oberalp Pass. Picturesque gorges and waterfalls of the Matter valley then guide us into tonight’s destination, Zermatt.

Accommodation: **Hotel Zermama** in a Matterhorn view room, or *similar*, for 2 nights.



**Tuesday 17 September ZERMATT (B L)**

This morning, we embark on an orientation drive to feast our eyes on the distinctive triangular silhouette of the Matterhorn. Later, a unique electric taxi service will drive to the foot of Zermatt's highest and most spectacular mountain ride. We will enjoy stunning views as we ascend to Furi and Trockener Steg, before boarding Europe's highest cable car to 3883m (12,740 ft) to view the magnificent snow-capped top of the world.

Accommodation: **Hotel Zermama** in a Matterhorn view room, or *similar*.

**Wednesday 18 September ZERMATT TO MONTREUX (B D)**

We depart Zermatt and journey to the resort town of Montreux, set against the pristine backdrop of snow-covered peaks and vineyards. At the foot of the Alps this town boasts one of the most beautiful walks along Lake Geneva, we take a town walk before we travel along the shores of Lake Geneva to visit a winery. We admire the stunning panorama overlooking the lake and savour a tasting of tantalising, local wine and delight in a delicious dinner this evening.

Accommodation: **Eden Palace Au Lac**, or *similar*, for 3 nights.

**Thursday 19 September MONTREUX (B)**

On the western bay of Lake Geneva, we visit Chillon Castle for a special tour of the former home to the Dukes of Savoy, immortalised by Lord Byron's 'Prisoner of Chillon.' Keep a look out for where the writer is rumoured to have left his mark. After our morning of sightseeing journey to Gruyeres, where we will visit a cheese factory, you will have the opportunity to indulge in a cheese tasting. Next, we visit the Chaplin’s World, a large-scale museum dedicated to Charlie Chaplin and his life’s work. Immerse yourself through the sets of his greatest films at this Hollywood-style Studio and take a peaceful walk in the gardens.

Accommodation: **Eden Palace Au Lac**, or *similar*.



**Friday 20 September**                      **MONTREUX - BERN DAY TRIP**                      **(B)**

Today we have a full day sightseeing as we travel to Bern, first making a stop in Lausanne. During our time in Lausanne, we will visit the Olympic Museum dedicated to the spirit of the olympics and take a stroll through the old town to admire the majestic 12th-century Gothic cathedral.

We continue onto Bern where our exploration with a local guide through Switzerland's capital includes seeing the floral displays, Cathedral of St. Vincent, Federal Palace, clock tower, Ogre Fountain, and Parliament House., We also visit The Einsteinhaus, a museum and a former residence of Albert Einstein. We return to Montreux in the afternoon.

Accommodation:    **Eden Palace Au Lac**, or similar.

**Saturday 21 September**                      **MONTREUX – GENEVA**                      **(B D)**

Today we follow the shores of the lake to the international city of Geneva where we enjoy an orientation tour before we relax in comfort on the waters of Lake Geneva during a highlight cruise.

Tonight, we dine in a local restaurant for a celebration dinner and toast a successful trip!

Accommodation:    **InterContinental Geneva**, or similar, for one night.



## FOR THOSE RETURNING DIRECTLY HOME

**Sunday 22 September**                      **Depart Geneva**                      **(B)**

After breakfast, you will be transferred to Geneva Airport for your flight to Melbourne via Dubai with overnight accommodation at the Dubai Airport Hotel.

**Monday 23 September**                      **Dubai- Melbourne**                      **(in-flight meal)**

You will have a morning departure for the flight to Melbourne.

**Tuesday 24 September**                      **Arrive Melbourne**

On arrival, once you have cleared customs, you will be met and transferred back to Gippsland.



## FOR THOSE CONTINUING ON THE PARIS & NORMANDY CRUISE

**\*\*This extension will only be escorted by Jacquy Turner if tour numbers reach 12 passengers.**

**Sunday 22 September**                      **Paris Embark Cruise**                      **(B D)**

This morning, you depart Geneva and travel to Paris where you will board the Uniworld Paris to Normandy Cruise. S.S. Joie de Vivre brings the “joy of living” to the rivers of France. Step aboard your floating pied-à-terre in France, featuring handcrafted furniture and fine antiques, original artwork, and signature accents inspired by 20th-century Parisian design from the Golden Twenties to the free-spirited Sixties, all blending seamlessly with modern conveniences.

**Monday 23 September**                      **La Roche-Guyon, Vernon, Giverny**                      **(B L D)**

Today is a celebration of northern France’s natural beauty, with an excursion to a splendid château and gardens situated in an equally grand setting, plus a chance to immerse yourself in the very landscapes that inspired Impressionist master Claude Monet.

In the morning, choose between a scenic hike or a visit to the hilltop Château de La Roche-Guyon, which is surrounded by beautiful gardens and offers sweeping views over the Seine.

Later, explore the beautiful gardens of Monet. You'll have the opportunity to take in the French countryside on your way there with an invigorating bike ride, or opt to arrive by coach instead. This evening, a special Captain’s Welcome Reception and Dinner will be prepared for you.

**Tuesday 24 September                      Rouen    (B L D)**

Walk in the footsteps of greatness in Normandy’s medieval capital, a city with a historic quarter that remains amazingly intact. From the cathedral Monet painted dozens of times to the cross marking the spot where Joan of Arc was martyred, Rouen is a treasure trove for the culturally curious. The roll call of famous people who lived or died in Rouen is long and varied—Richard the Lionheart, Joan of Arc, Gustave Flaubert and Claude Monet are among them.

**Wednesday 25 September                      Caudebec-En-Caux (Honfleur Or Étretat)    (B L D)**

Caudebec-en-Caux, a lovely little town on the right bank of the Seine Estuary, is your base for one of two very different excursions. You could drive through the beautiful Calvados countryside to Honfleur, a delightful seaside harbor and city of painters, or head to the windy cliffs of Étretat for a game of golf.

**Thursday 26 September                      Rouen (Normandy Beaches)    (B L D)**

There are moments when we travel that move us on an otherworldly level—experiences that stir a profound emotional connection. The Normandy beaches certainly have that effect. On your full-day outing, you’ll visit Normandy’s beaches, including Utah Beach and Ste-Mère-Église, with a choice to venture to either the American, British and Commonwealth, or Canadian beaches. After, you’ll partake in a private ceremony at the Omaha Beach Memorial—a sentimental remembrance of Operation Overlord.



**Friday 27 September                      Mantes-La-Jolie (Versailles)    (B L D)**

How did France’s rulers live over the centuries? Step into the private rooms of the Palace of Versailles, the lavish palace built by the Sun King. It was the official residence of the country’s kings and queens from 1682 until the revolution, and though the monarchy possessed other palaces, Versailles stood alone in magnificence. Tour the royal apartments, which still look much as they did when Louis XVI and Marie Antoinette fled in...

A special Captain’s Farewell Reception and Dinner will be prepared for you this evening.



**Saturday 28 September**      **Paris**      **(B L D)**

Whether you are a first-time visitor to the “City of Light” or you have been here many times before, there is something for everyone today in Paris. Enjoy a panoramic overview of the city, join a local expert for a walk through two much-loved neighborhoods, or pedal your way along the Left Bank, a fresh and fun way to take in the sights.

**Sunday 29 September**      **Paris Disembark - Dubai**      **(B)**

Disembarkation Day: The cruise has come to an end, so you will disembark the cruise and be transferred to Paris Charles de Gaulle Airport for the flight home via Dubai with overnight accommodation at the Dubai Airport Hotel.

**Monday 30 September**      **Dubai- Melbourne**      **(in-flight meal)**

You will have a morning departure for the flight to Melbourne.

**Tuesday 1 October**      **Arrive Melbourne**

Arrive Melbourne. If this portion of the tour is being escorted by Jacquy Turner, a transfer back to Gippsland is included.

## HIGHLIGHTS

- |   |   |
|---|---|
| Cruise on Lake Lucerne                        | Horse drawn carriage to beautiful Val Roseg     |
| Lucerne’s Lion Monument and Chapel Bridge     | Travel on the Glacier Express                   |
| Cable Car to the summit of Mount Stanserhorn  | Ride the Matterhorn Gotthard Railway to Zermatt |
| Insider look at Swiss local family            | Visit Chillon Castle on Lake Geneva             |
| Stay in beautiful Alpine town of Grindelwald  | Cheese tasting in Gruyeres                      |
| Visit fortified Italian town of Tirano        | Visit Chaplin’s World                           |
| Cog railway through Eiger Mountain Station    | Day tour to Bern and Lausanne                   |
| UNESCO Rhaetian Railway to cross Bernina Pass | Lake Geneva Highlight Cruise                    |

**YOUR TOUR LEADER:**

JACQUEY TURNER has more than 36 years’ experience as a highly successful travel agent and tour guide. Jacquy’s attention to detail and personal care ensures that everyone travelling in her group will have a most enjoyable holiday experience.

*“I thoroughly enjoy escorting tour members to so many wonderful places in the world. The sights, sounds and history all contribute to a fabulous experience but most importantly it is the people that you meet and have the privilege of travelling with that has the most lasting impression. We always have lots of fun and continue to enjoy the memories for many years.”*





## STUNNING SWITZERLAND ESCORTED TOUR

7<sup>th</sup> to 24<sup>th</sup> SEPTEMBER 2024

**COST:**                    \$ 24,899 per person twin share  
                                   \$ 7,615 single supplement

- ★ Upgrade to Business Class/Premium Economy – cost on application
- ★ Note: Premium Economy is only available on Melbourne/Dubai and Dubai/Melbourne flights
- ★ Should you wish to extend your travel arrangements after the tour, please contact me to discuss further options.
- ★ Should you select to travel on flights other than the included group flights, or upgrade to business/first class, payment for the air fares will be required at the time of booking the flights.
- ★ Please note that a surcharge due to currency fluctuations may arise. If applicable, this will be confirmed prior to the balance of deposit being due.

### PAYMENT SCHEDULE

Initial deposit	To register interest & secure place on tour	\$250 per person
Balance of deposit	Due by Thursday 30 November 2023	\$1750 per person
Further payment	Due by Thursday 28 March 2024	\$2000 per person
Balance of payment	Due by Friday 7 June 2024	
1 <sup>st</sup> Information Night	Wednesday 27 March 2024	

The tour cost is based on a minimum of 20, maximum of 29 participants. In the unlikely event that this number of participants is not reached, Gippsland Travel reserve the right to cancel the tour. In this instance only, a full refund of all deposits paid will be refunded.

### CANCELLATION FEES

Cancellation date	Cancellation fee
Cancellation received after full deposit has been paid	\$2000pp
Cancellation received after 29 March 2024 but prior to 6 June 2024	\$4000pp
Cancellation received on or after 7 June 2024	100% of tour cost

*Costs based on exchange rates prevailing on 20 November 2023.*

## INCLUSIONS

- Personally escorted throughout entire 18 day tour by Jacquey Turner  
*In the unlikely event that Jacquey is not available to escort all or part of the tour, she will be replaced with a well-trained tour escort.*
- Minimum 20 guests - maximum 29 guests
- Coach transfers between Gippsland and Melbourne Airport on group flight travel days.
- Return economy airfares and taxes with Emirates Melbourne/Geneva/Melbourne
- Note: If cruise component is escorted:  
return economy airfares will be Melbourne/Geneva Paris/Melbourne
- All airport arrival and departure transfers
- Excellent hotel accommodation in double/twin-bedded rooms with private facilities
- Private luxury 40-seater coach. All seats have extra legroom
- Private Professional English-speaking guide in Switzerland / local guides in key locations.
- Experienced drivers throughout tour
- Comprehensive sightseeing as per itinerary and admission fees where applicable
- Train journeys on the Glacier Express and Bernina Express  
*\*\*In the unlikely event we are unable to secure seating, alternative arrangements will be made for this section of the tour.*
- Meals as per itinerary-  
Land tour includes **27 meals** - 14 Breakfasts (B), 7 Lunches (L), 6 Dinners (D)
- Gippsland Travel hat or cap; luggage strap/tags; hand gel; reusable water bottle.
- End of tour Journal and USB with photos showcasing your time on the tour.
- Audio guiding system
- Porterage (one suitcase per person)
- Tour group Reunion at Gippsland Travel on return of tour
- **ALL tipping** of waiters/restaurant staff at included meals throughout the escorted tour
- **ALL tipping** of guides and drivers throughout escorted tour.

## EXCLUSIONS

- Comprehensive travel insurance.

We highly recommend insurance be issued at time of paying full deposit. It is a condition of our tours that comprehensive travel insurance is in place at the time of final payment.

- Expenses of a personal nature like laundry, telephone charges, alcoholic beverages not included in itinerary and medical expenses
- Expenses for transfers/sightseeing or meals not included in itinerary.
- Any optional tours or activities other than those specified in the itinerary
- Excess baggage charges.
- Health requirements
- WiFi charges eg. Hotels, cruise ship, trains.





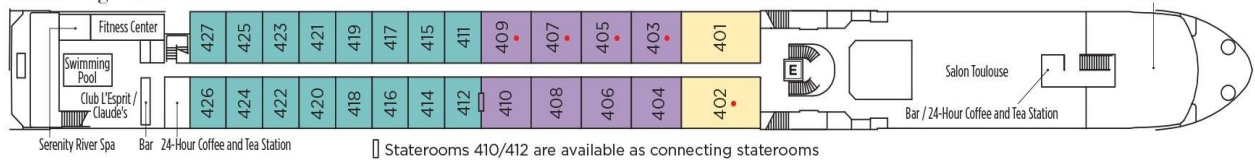
## OPTIONAL ADD ON UNIWORLD CRUISE PARIS & NORMANDY 8 DAY CRUISE Paris to Paris – S.S. Joie de Vivre 22<sup>nd</sup> SEPTEMBER to 1<sup>st</sup> OCTOBER 2024

**COST:**                    \$ 10,199 per person twin share  
                                  Single Supplement - cost on application

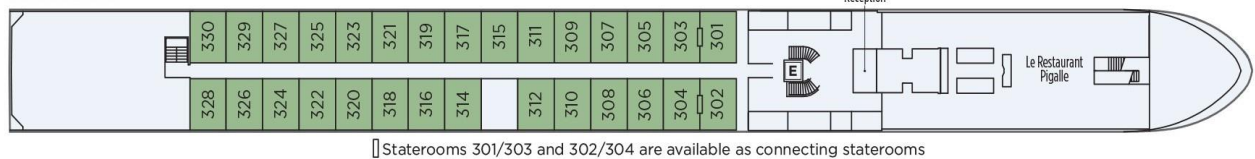
- ★ Tour cost is based on French Balcony. Other cabin categories are available on request.
- ★ The cruise extension will only be escorted by Jacquy Turner if tour numbers reach 12 passengers
- ★ An airfare surcharge is applicable and will be confirmed at time of booking

- ★ Upgrade to Business Class/Premium Economy – cost on application
- ★ Note: Premium Economy is only available on Melbourne/Dubai and Dubai/Melbourne flights
- ★ Should you wish to extend your travel arrangements after the tour, please contact me to discuss further options.
- ★ Should you select to travel on flights other than the included group flights, or upgrade to business/first class, payment for the air fares will be required at the time of booking the flights.
- ★ Please note that a surcharge due to currency fluctuations may arise. If applicable, this will be confirmed prior to the balance of deposit being due.
- ★ Alternative cruises departing Paris are available, however most have limited cabins, so please contact the office if you would like further information.

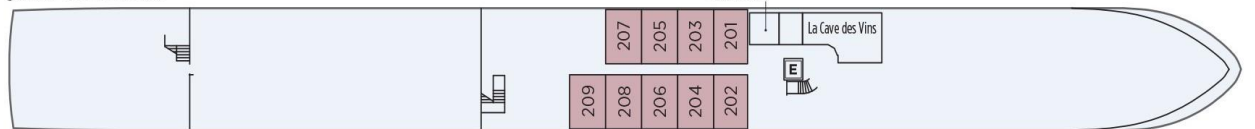
### Victor Hugo Deck



### Balzac Deck



### Jules Verne Deck



Grand Suite  
  Suite  
  Deluxe French Balcony  
  French Balcony  
  Classic

## INCLUSIONS on board UNIWORLD BOUTIQUE RIVER CRUISE

- All meals onboard, prepared using the finest and freshest ingredients
- 7 breakfasts, 5 lunches, 7 dinners
- Captain's Welcome and Farewell Receptions
- Welcome and Farewell Gala Dinners
- Unlimited beverages onboard, including fine wine, beer, spirits, specialty coffee and tea, soft drinks and mineral water
- 6 days of excursions, all fully hosted by English-speaking local experts
- Guided "Let's Go" programs
- State-of-the-art Quietvox portable audio-headset system on all excursions
- Use of bicycles and Nordic walking sticks
- 7-night cruise in lavishly appointed Riverview staterooms on the alluring S.S. Joie de Vivre
- Free Internet and Wi-Fi access
- Visit 3 UNESCO World Heritage sites
- Captivating onboard local entertainment
- Services of an experienced Uniworld Cruise Manager
- **All tipping** for onboard personnel (ship staff, crew, Cruise/Tour Manager) are included during the cruise/tour

## EXCLUSIONS

- Comprehensive travel insurance.  
We highly recommend insurance be issued at time of paying full deposit.
- Expenses of a personal nature like laundry, telephone charges, alcoholic beverages not included in itinerary and medical expenses
- Expenses for transfers/sightseeing or meals not included in itinerary.
- Any optional tours or activities other than those specified in the itinerary
- Excess baggage charges.
- Health requirements
- WiFi charges eg. Hotels, cruise ship, trains.

## CANCELLATION FEES ON CRUISE

Cancellation Notice Received Before Cruise/Tour Start Date	Cancellation Charges Per Person
120 days or more	A\$250 per person for cruise/tour
119 – 90 days	20% of the fare**
89 – 60 days	35% of the fare**
59 – 30 days	50% of the fare**
Less than 30 days	100% of the fare**
No Show	100% of the fare**

**\*\*Fare** is defined as the cost of any cruise, land, purchased from Uniworld River Cruises (Australia) Pty. Ltd. Cancellation charges are calculated against the amount payable to Uniworld River Cruises (Australia) Pty. Ltd. for any cruise, land, purchased from Uniworld River Cruises (Australia) Pty. Ltd. These cancellation fees are in addition to any cancellation fees that might be levied by your travel advisor. There is no refund for unused services or for unused portions of the trip. Gold Seal Protection Plan is non-refundable once paid to Uniworld River Cruises (Australia) Pty. Ltd.

## GIPPSLAND TRAVEL ESCORTED TOURS - TERMS & CONDITIONS

### INTRODUCTION:

This contract is governed by Gippsland Travel Centre Pty Ltd and all members of the travelling parties as listed on your itinerary. Gippsland Travel Centre acts as the agent selling and coordinating products on behalf of a third-party travel supplier/s. A separate contract with the supplier/s will apply and will be governed by the supplier's Terms and Conditions. Gippsland Travel cannot guarantee the performance of any third-party supplier/s. Gippsland Travel may receive fees, commissions, gifts or financial incentives from third party supplier/s under this contract.

### COVID POLICY

If the tour cannot operate due to COVID-19 state border closures and restrictions, the tour will be rescheduled and any funds paid will be transferred to the new tour date.

Due to the ongoing and evolving Covid-19 situation in Australia we have been advised by our suppliers that all guests must be fully vaccinated against Covid-19. Fully vaccinated means that there has been at least 14 clear days from the second dose and the date of our departure. Those who have a medical exemption from receiving the Covid-19 vaccine can still travel. Guests will be required to show a Covid-19 vaccine medical contraindication prior to our departure.

### LATE BOOKINGS

Higher deposit payments are required for late bookings. A guarantee of full payment is required at the time of booking for all bookings received within 4 weeks of departure.

### GOVERNING LAW

These booking conditions are governed by the law in force in Victoria, Australia.

### PASSPORT and VISA

A valid passport is required for all international travel.

If you do not hold an Australian passport, you may require a resident return visa. Some countries require a visa to be issued before you depart Australia. Gippsland Travel will advise you of all passport and visa requirements for this tour.

The Australian Government through the Department of Foreign Affairs and Trade regularly updates travel advice on various destinations. We recommend that you refer to [www.dfat.gov.au](http://www.dfat.gov.au) for the latest updates before choosing to travel and prior to departure.

### HEALTH & FITNESS

A minimum level of fitness is required to be able to participate on a Gippsland Travel Tour, you are required to at least:

- Be able to walk at least 1 hour on uneven surfaces without the use of any walking aid (walking stick for stability is acceptable)
- Walk up flights of stairs and short, steep hills
- Stand for 20 minutes without needing to sit down, often in hot/humid climates
- Carry your own hand luggage / handle your own suitcase when portage is not supplied eg. at airports.
- Get on and off various modes of transport without assistance, including small boats. Assistance will be offered where necessary.

Passengers must inform us of any medical conditions which may affect your ability to participate in the tour.

At our discretion we can exclude you from a tour or any activity if we consider that you are unable to safely participate in that tour or activity or consider your participation may place the safety of other guests at risk.

You will be requested to supply a letter from your doctor indicating your prescription medication and your reason for taking it, which shall be carried in the event of an emergency. This information will remain confidential and can be supplied in a

### BOOKINGS SOLD ON A SHARE BASIS

Bookings may be accepted on a share room basis on the proviso that the person requesting the share reservation agrees that while every effort will be made to match suitability of the passengers there is no guarantee that a share room can be provided. If a share room is not available at the time of final payment, either the single room supplement will apply, or the cancellation conditions detailed in your itinerary will apply.

### UNUSED COMPONENTS OF THIS TOUR

We regret refunds will not be given for any unused component of this tour, such as meals, entry fees, accommodation, or transfers.

### ITINERARY CHANGES and ITINERARY VARIATIONS

Gippsland Travel reserves the right to amend the hotels, itinerary and excursions if deemed advisable or necessary due to adverse weather conditions, road conditions or other unforeseen circumstances. Any necessary alternative arrangements will be made to a similar standard.

Occasionally circumstances beyond the control of Gippsland Travel make it necessary to change airlines, hotels or amendments to daily activities. We will inform you of any changes as soon as they occur.

### GENERAL CONDUCT

Gippsland Travel reserves the right to remove a traveller from a tour if they are acting in a way that interferes with the general operation of the tour or compromises the general enjoyment of the tour by other travellers in any way

### FLIGHT SCHEDULES

Airlines schedules are subject to change without notice. Voluntary date changes will incur fees. Gippsland Travel is not liable for delays or disruption of air travel.

### FORCE MAJEURE:

Force Majeure means the occurrence of an event that is beyond Gippsland Travel's reasonable control and which could not have been reasonably prevented by Gippsland Travel. Force majeure includes, but is not limited to: acts of God, accident, riots, war, terrorist act, epidemic, pandemic, quarantine, outbreaks of infectious disease or any other public health crisis, civil commotion, breakdown of communication facilities, natural catastrophes and natural disasters (including but not limited to flooding, fire, earthquake, landslide), adverse weather conditions, high or low water levels; government directed travel restrictions or omissions, changes in laws or regulations, national strikes, explosion, generalised lack of availability of raw materials or energy, nuclear or other industrial accident causing environmental pollution or contamination; change in law, meaning, enactment, amendment (including repeal) in the law or administration of any law in Australia or any jurisdiction or territory relevant to the booking contract, which includes changes in statute, regulation, determination, by-law, declaration, licence and the common law as applicable from time to time.

For the avoidance of doubt, Force Majeure shall not include (a) financial distress nor inability of either party to make a profit or avoid a financial loss, (b) changes in market prices or conditions, or (c) a party's financial inability to perform its obligations hereunder.

In the event that a Force Majeure is declared, the customer will be bound by the third-party supplier/s Terms and Conditions, if applicable.

### TERMINATION OF BOOKING CONTRACT OR CHANGE OF TRAVEL ARRANGEMENTS DUE TO FORCE MAJEURE

If Gippsland Travel, in its reasonable opinion, considers that any Force Majeure event prevents Gippsland Travel (whether directly or through its employees, contractors, subcontractors and agents) from lawfully or safely providing any products or services subject of the booking contract with you, Gippsland Travel may immediately by written notice; (a) terminate the booking contract (in whole or part of); or (b) change your travel arrangements as reasonably practicable to ensure your safety and invoice for any additional costs. If you are eligible for a refund once a booking has been cancelled, the balance less any non-refundable amounts will be forwarded to you once received by Gippsland Travel from the third-party supplier/s. Gippsland Travel is not responsible for any delays of refunds from the third-party supplier/s. Refunds from third party supplier/s can take in excess of 6 weeks. Refunds will be processed as per original form of payment.

Travel insurance policies may provide cover for cancellation fees subject to their terms and conditions.

### LIMITATION OF LIABILITY:

Subject to Australian Consumer Law, Gippsland Travel does not accept any liability in contract, tort or otherwise for any injury, damage, loss, delay, additional expense or inconvenience caused by a third-party supplier/s over who we have no direct control. Gippsland Travel is not liable for Force Majeure or any other event which is beyond our control or which is not preventable by us.

# NOTES:

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Gippsland Travel Centre Pty. Ltd. ABN 70 065 385 337  
info@gippslandtravel.com.au www.gippslandtravel.com.au

