



GIPPSLAND  
**TRAVEL**

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# The Best of Egypt and East Africa with a taste of Dubai

**30 January to 27 February, 2025**

**Personally Escorted by Jacquy Turner**



**\* Cairo \* Luxor \* Luxury Nile Cruise \* Abu Simbel \*  
Giza \* Alexandria \* Dubai \* Nairobi \* Masai Mara \*  
Serengeti \* Ngorongoro \* Arusha**





## **INCLUDED HIGHLIGHTS**

### **Egypt**

- The legendary Sound and Light Show at world renowned Pyramids of Giza – VIP seating
- Visit Memphis & Sakkara
- Pyramids of Giza and the Sphinx including a private visit to the Sphinx (not open to the public)
- Interior visit to Chephren Pyramid
- Khan El-Khalili Bazaar.
- Explore The Grand Egyptian Museum (subject to being open)
- Visit Salah El Din Citadel & Mohamed Aly Mosque & Bazar
- Lunch at the Historic Naguib Mahfouz Cafe
- Limestone Colossus of Ramses II
- Giant Alabaster Sphinx
- Entrance to Tutankhamen's Tomb, Nefertari's Tomb & Queens Valley
- Sail the Nile over 4 days on the newest ship of the Sonesta Nile fleet
- Return flights and tour of the extraordinary temples of Abu Simbel
- El Alamein War Cemetery & War Museum
- Absorb the history and heritage of Alexandria
- Alexandria National Museum; Fort Qaitbey; Kom el-Dikka
- Catacombs of Kom el-Shuqqafa; Pompey's Pillar; Montazah Gardens
- Great Library of Alexandria; Pharos Lighthouse

### **Dubai**

- Explore Modern Dubai & Old Dubai
- Visit Gold & Spice Souks
- Visit to Dubai Miracle Garden
- Admire Dubai from the tallest skyscraper on the planet from the 125th floor of the Burj al Kalifa
- See the 150-year-old Al Fahidi Fort
- Visit the Dubai Museum
- Visit the Museum of the Future
- Enjoy a Desert Safari Barbeque with sunset cocktails & private Falcon Show
- Cruise down the Burj Lake on a Dubai Fountain Boat Ride

### **Africa**

- Visit East Africa's most famous landmarks
- Visit the spectacular Serengeti National Park
- Game viewing in search of 'Big Five'
- Stay in combination of 4-star hotels, game lodges & luxury tented camps
- Experience breathtaking Ngorongoro Crater
- Daily game drives in 4x4 safari vehicles – maximum 4 guests per 6 seater 4x4
- Qualified English-speaking driver guide on safari
- Three full days in famous Masai Mara
- Private charter flights to/from Nairobi





**Thursday, 30 January: Depart MELBOURNE (Inflight Meals Only)**

Transfer from Gippsland to Melbourne Airport, departing in the evening on Emirates Airlines flying via Dubai to Cairo.

**Friday, 31 January: Arrive CAIRO (D)**

Arrive in Cairo where we will be met and transferred to the STEIGENBERGER PYRAMIDS CAIRO, deluxe Pyramid view rooms, or *similar*, for a 3-night stay. After a welcome briefing we will have the rest of the afternoon at leisure. In the evening, we shall enjoy the VIP seats at the **Sound and Light show** followed by dinner at the hotel.



**Saturday 1 & Sunday 2 February: CAIRO SIGHTSEEING (B L D / B L D)**

During our time in Cairo, we will visit many spectacular monuments and learn about Egypt's amazing history.. We visit the **Sultan Hassan Mosque** and the brand new **Grand Egyptian Museum**, subject to it being open. Among the historical treasures that will be housed in the GEM are Tutankhamen's sarcophagus along with all of the 5,000 artifacts that were found in his tomb when it was uncovered in 1922.





We shall visit the **Citadel of Saladin** and the **Mohammed Ali mosque** with its highly decorated and ornate interior. We will drive to Memphis where we see the limestone **Colossus of Ramses II** and the giant **Alabaster Sphinx**. We continue to Sakkara where the **Step Pyramid** heralded the start of the pyramid age. From here prepare yourself for a breathtaking experience, as we marvel at one of the seven wonders of the ancient world, the **Great Pyramids of Giza**.

Not only do we have an interior visit to **Chephren Pyramid** but also included is a very special visit to the **Sphinx**, which will be in an area not open to the public.

We will lunch at the **Naguib Mahfouz Café** and have time to wander the **Khan el-Khalili market**, Egypt's most famous market, located in the heart of Islamic Cairo near the Medieval walled city of the Saladin Citadel. Our other lunch will be at another unique local restaurant with dinners at the hotel.

**Monday, 3 February: CAIRO – LUXOR – NILE CRUISE (B L D)**

We take an early morning flight to Luxor where a motorcoach will take us to the banks of the Nile to board our luxury river boat, the SONESTA ST GEORGE, which will be our home for the next four nights

After settling in and lunch on board, we will tour the East Bank and walk through the magnificent **Temple of Karnak** with its avenues of sphinxes and halls of gigantic columns. This vast complex, situated about two miles from **Luxor Temple**, was built and expanded over a 1,300-year period.





**Tuesday, 4 February:**

**NILE CRUISE**

**(B L D)**

Today we travel by motorcoach to visit the West Bank with highlights being **Valley of the Kings & Queens**, where many illustrious Pharaohs were buried, including the young boy king, Tutankhamen, whose mummified body still lies in its final resting place. Entry to King Tutankhamen's tomb is included. We visit the **Temple of Queen Hatshepsut at El-Deir El-Bahari**, dedicated to Egypt's 18th-dynasty pharaoh, who was one of a handful of female rulers in Ancient Egypt. We then see the two gigantic statues known as the **Colossi of Memnon**. After our tours this morning, we reboard prior to lunch, ready to sail to Esna.

Tonight, we will enjoy the Captains Welcome Cocktails before dinner. We overnight in Esna



**Wednesday, 5 February:**

**NILE CRUISE**

**(B L D)**

We sail on to Edfu where our morning tour includes a visit to **Horus Temple**. Filled with a sense of wonder, you will return to the ship to sail to Kom Ombo. We will visit the impressive double-temple, the only one of its kind dedicated to two gods, **Sobek & Haeroris**. After dinner on board, enjoy a *Galabeya* party with Egyptian music. We overnight in Kom Ombo.

**Thursday, 6 February:**

**NILE CRUISE - ASWAN**

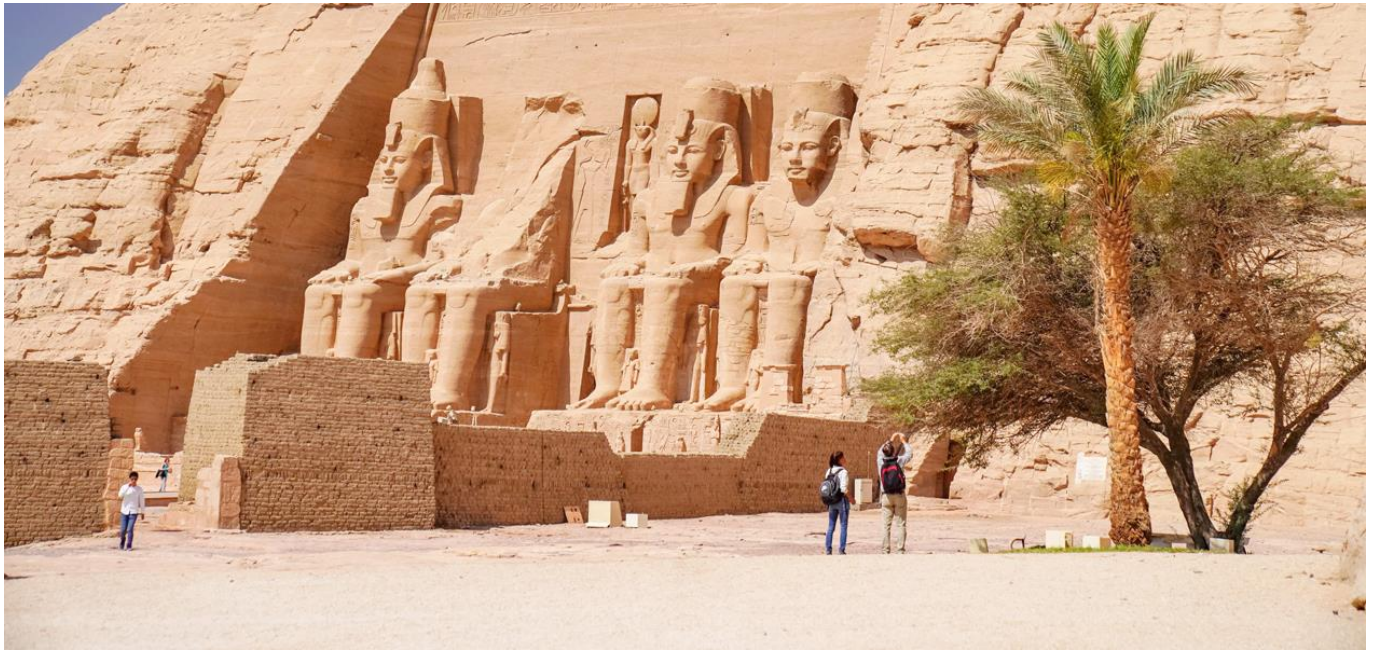
**(B L D)**

We sail to Aswan, our final destination on the cruise. During our time in Aswan, we travel by motorboat to the Temple of Isis, which rises from the waters of the Nile on the Island of Philae. The Philae temple complex is an island-in the reservoir of the Aswan Low Dam.

Later, return to Aswan to sail in a traditional Nile *felucca* around **Aswan's Botanical Gardens**, and spend some **time in a Nubian village**. Back on-board the ship, we will enjoy a typical Nubian folkloric show with a live band playing Nubian music. We overnight in Aswan.







**Friday, 7 February: ASWAN - ABU SIMBEL - CAIRO (B D)**

After breakfast we disembark in Aswan. We will then enjoy a once in a lifetime opportunity on an excursion by air to the mighty **Sun Temple of Abu Simbel**, flanked by four giant stone **statues of Ramses II**. The temple was reclaimed from the dam and reconstructed in its present and unforgettable location.

We spend a couple of hours exploring the temples before flying back to Cairo for an overnight stay at SOFITEL CAIRO NILE EL GEZIRAH, or *similar*. Dinner tonight will be in the hotel.

**Saturday, 8 February: CAIRO - ALEXANDRIA (B D)**

This morning, we drive to **Alexandria via El Alamein**, site of Montgomery's famous victory over Rommel's Afrika Corps and spend some time visiting the museum and the very moving cemetery. Our accommodation is at the FOUR SEASONS ALEXANDRIA San Stefano, or *similar*, in sea view rooms for the next two nights. Tonight, dinner will be at our hotel.

**Sunday, 9 February: ALEXANDRIA SIGHTSEEING (B L D)**

Our sightseeing tour today shows us some of Alexandria's most important landmarks, the **Library of Alexandria**. We shall also visit the **Alexandria National Museum** which displays a rare collection of relics and the **Catacomb of Kom El Shoqafa** which is a three-level tomb and the **statue of Anubis**. A farewell to Egypt lunch will be included at a lovely restaurant in Alexandria overlooking the Mediterranean. Tonight, our final Egyptian dinner will be at the hotel.





**Monday, 10 February: ALEXANDRIA - DUBAI (B)**

Prior to our transfer to the Alexandria Airport we shall visit the **Citadel of Qaitbay** (or the Fort of Qaitbay), a 15th century defensive fortress located on the Mediterranean sea coast, built upon the ruins of the **Lighthouse of Alexandria**. In the late morning, we drive to the Airport for our flight to Dubai. On arrival we will be met and transferred to the SHERATON DUBAI CREEK & TOWERS for a 3-night stay in Creek View rooms.



**Tuesday 11 & Wednesday 12 February: DUBAI (B) (B D)**

Dubai has an incredible array of memorable experiences and we shall see and learn so much. From a historical afternoon city tour of Dubai, and a quick ride to the 125<sup>th</sup> floor of the **Burj al Kalifa**, we then travel past modern palaces sprawled along the coast, stop in **Bastakia** to admire the old wind tower house built by wealthy merchants.

We will see the nearby 150 year-old **Al Fahidi Fort**, where the **Dubai Museum** maintains the historical importance as a pearl diving and trading centre. We continue by “abra” or a local water taxi, across the Dubai Creek to the modern metropolis of Dubai.

We shall walk along the bustling alleys to the gold and spice souks where you can buy some of the finest and purest gold in the world and visit the **Museum of the Future** and the **Miracle Garden**, a very colourful mixture of Bollywood and Disney with flowers, plastic figures, and castles.

Leaving the bustling city behind, we will head off by 4WD on a thrilling journey over rolling dunes, deep into the heart of the desert for an Arabian feast beneath the stars, for an exciting **desert safari barbeque**, with sunset cocktails and a private Falcon Show.

**Thursday, 13 February: NAIROBI (B D)**

We shall transfer to Dubai Airport in the morning and board our flight to Nairobi, Kenya. On arrival in Nairobi, a Wildlife Safari representative will assist us through immigration and customs before transferring terminals to board our special charter flight to the Masai Mara.

Our Wildlife Safari 4WD and guides will meet us on arrival and we embark on a short game drive on the way to our luxury tented safari lodge.

Our driver guides in Kenya and Tanzania without exception, love their work and take great pride in showing you this wonderful part of the world. They go to extreme efforts to ensure you have the best angle for your photos and they seem to be able to spot the game from miles away!



Our home for the next 4 nights will be the MARA NGENCHE CAMP, or similar, in a breath-taking location in the heart of the Maasai Mara. It is a small, intimate, luxurious, and elegant Camp. Well hidden in the beautiful panorama of riverine forest, Mara Ngenche Safari Camp offers superb views over the confluence of the Mara and Talek Rivers.



**Friday 14, Saturday 15, Sunday 16 February MASAI MARA (B L D / B L D / B L D)**

The next three days will be full of amazing wildlife viewing in the Masai Mara with its herds of wildebeest, zebra, gazelle and other plains species. Lion, leopard and cheetah are never far behind the herds while giraffe and elephant herds are also spectacular.

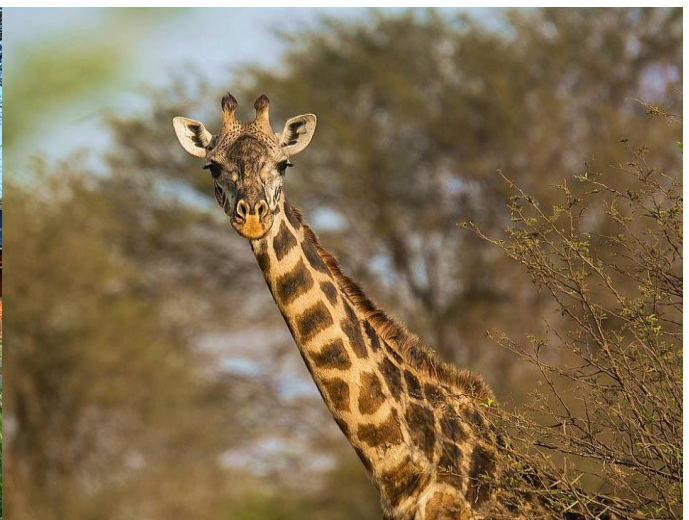
Our guides may arrange an extended game viewing activity, traveling much further away from other vehicles and visitors, with a sumptuous picnic lunch from your lodge. In addition to the game viewing there will also be time to relax.

MARA NGENCHE CAMP, or similar

**Monday, 17 February: SERENGETI (B L D)**

We have an early start this morning, transfer to the private airstrip for our flight to the Serengeti National Park, via the Kenya/Tanzania border. On arrival, we will meet our Tanzania guides, who will drive us to our luxury camp in Central Serengeti, the LEMALA EWANJAN, or similar, for a two-night stay.

LEMALA EWANJAN is an authentic intimate Tented Camp set in a secluded part of the game-rich Seronera Valley. The Seronera region is an important wildlife transition zone between the southern grasslands and the northern woodlands and is renowned for its year-round game viewing due to its abundance of water in the





**Tuesday, 18 February: SERENGETI (B L D)**

Today will be a full day of flexible game viewing. We head out into the glorious Serengeti bush in an open-topped safari vehicle where we will witness herds of game running through the plains and see big cats lounging in the sun or out on the hunt. Our expert guide takes us to the best local spots for some incredible animal sightings, and teach us about their tracking methods and how the conservation is helping the area and the animals.

Back at camp we can explore the communal mess tent that has seating and dining areas that have been decorated in luxury. Here we gather around during the evening, or even by the campfire outside where we can enjoy drinks and discuss the adventures of the day. Look out over the plains from the comfort of the communal lounge, watch as the herds travel through the camp and take in all the beauty of the land.

LEMALA EWANJAN CAMP, or similar



**Wednesday, 19 February: OLDUVAI GORGE – NGORONGORO (B L D)**

We embark this morning from our safari camp for an extended day of wildlife viewing as we cross the Serengeti, with a picnic lunch stop at a designated spot. We then continue to Olduvai Gorge, visiting Louis and Mary Leakey’s archaeological site and the small museum containing some old bones.

We drive through the Ngorongoro Conservation Area, before arriving late afternoon at our safari lodge built close to the rim of the crater, covered by millions of river rocks.

Ngorongoro Crater is the largest and most perfect volcanic crater on Earth with steep walls surrounding the crater floor forming a mini wildlife sanctuary, creating a somewhat mini biosphere.





LEMALA NGORONGORO is set in a delightful ancient acacia forest close to the rim of the magnificent Ngorongoro Crater. Guests can gather around a blazing campfire to swap stories of the day's adventures before making their way to a lavish chandelier-lit dinner hosted by the camp manager. Grand couches and filled-to-the-brim book cabinets tempts guests to steal a few quiet hours between game viewing adventures.

LEMALA NGORONGORO CAMP, *or similar*



**Thursday, 20 February: NGORONGORO (B L D)**

We have an early morning descent by four-wheel drive vehicle down the steep track to the crater floor, enjoy a picnic breakfast in the acacia forest followed by a morning of unsurpassed game viewing before the crowds descend to the crater floor.

Herds of zebra and wildebeest can be seen grazing alongside the endangered black rhino while sleeping lions laze in the sun. Skirting the crater's ridge, the Masai herd their cattle and goats over the pastures, cohabiting with the wildlife as they have for centuries. We return to our lodge in the early afternoon and enjoy a late lunch with time to relax.

LEMALA NGORONGORO CAMP, *or similar*

**Friday, 21 February: NGORONGORO - TARANGIRE (B L D)**

After breakfast we leave Ngorongoro and drive to Tarangire National Park, arriving for lunch at our final safari lodge, LEMALA MPINGO RIDGE LODGE, that sits on top of an escarpment with sweeping views across the perennial Tarangire River and valley below.





Being the sixth largest national park in Tanzania, Tarangire remains slightly off the main safari circuit but is a terrifically scenic park featuring classic African savannah, green hills, woodlands, and rivers and is especially famous for its large herds of elephants, superb birdlife, and giant baobab trees. Guests at Lemala Mpingo Ridge will enjoy a real sense of wilderness and excellent game viewing.

LEMALA MPINGO RIDGE LODGE, or similar

**Saturday, 22 February: TARANGIRE - ARUSHA (B L D)**

After an early morning game viewing, we return to the lodge for breakfast before we drive to Arusha, arriving at LAKE DILUTI LODGE, built within a working coffee plantation on the shores of Lake Diluti. It is a tranquil location away from the hustle and bustle of Arusha town.

We will arrive at our lodge in the early afternoon for a three-night stay. The afternoon will be at your leisure, and our guides will suggest optional activities, or you may wish to just take time to stroll around the grounds.



**Sunday 23, Monday 24 February: ARUSHA (B L D / B L D)**

The next two days are at leisure to explore Arusha and the surrounding area. As this is Jacquy's 'home' in Tanzania, there will be the opportunity to venture into local villages and markets, wander the bustling streets of the Arusha township and visit local coffee and flower farms for those who are interested.

Arusha is a large, sprawling city and for the most part, it's lush and green and enjoys a temperate climate throughout the year, thanks to its altitude (about 1300m) and its location near the foot of Mt Meru.







There will also be an option to tour local projects supported by Australian aid including a rural primary school. Drinks will be hosted on the verandah of Jacquie's family home one evening.

LAKE DULUTI LODGE, or similar

**Tuesday, 25 February: KILIMANJARO -NAIROBI –DUBAI (B L,In-flight meal)**

This morning, we will transfer to Kilimanjaro Airport for our private charter flight to Wilson Airport in Nairobi. We then drive from Wilson Airport, stopping for an enjoyable lunch along the way, and make our way to Jomo Kenyatta International Airport for our flight to Dubai.

After our late evening arrival in Dubai, we will check in to the Dubai International Hotel located within the airport. We will not need to clear customs or immigration for our overnight stay.

**Wednesday, 26 February: DUBAI - MELBOURNE (In-flight meals only)**

We shall have a morning departure for our flight to Melbourne.

**Thursday, 27 February: Arrive MELBOURNE (In-flight meals only)**

After our early morning arrival at Melbourne Airport and immigration and customs formalities, we will be met and transferred to Gippsland.





**YOUR TOUR ESCORT**

Jacquey Turner has more than 40 years' experience as a highly successful travel agent and tour guide.

With this itinerary, Jacquey will show you some of her very favourite places.

Along with the local guides she will ensure you have a most memorable journey.

**2025 ITINERARY OPTIONS**

**OPTION 1:** **EGYPT, DUBAI AND EAST AFRICA** **29 days**  
**30 January to 27 February 2025**  
 As detailed in full itinerary

**COST:** **\$ 34,359 per person twin share**  
**\$ 5,420 single supplement**

**OPTION 2:** **EGYPT AND DUBAI** **16 days**  
**30 January to 14 February 2025**  
 Itinerary as detailed in Egypt and Dubai

**COST:** **\$ 16,999 per person twin share**  
**\$ 4,230 single supplement**

**PAYMENT SCHEDULE:**

Deposit:	To secure place on tour	\$4000 per person
Progress payment	Due by 14 June 2024	\$6000 per person
Balance of Payment	Due by 16 October 2024	

- \* Upgrade to Business Class – cost on application
- \* Upgrade to Premium Economy, on Melbourne/Dubai/Melbourne flights only – cost on application
- \* Should you wish to extend your travel arrangements after the tour, please contact me to discuss further options.
- \* Should you select to travel on flights other than the included group flights, or upgrade to premium economy, business or first class, payment for the air fares will be required at the time of booking the flights.
- \* Please note that a surcharge due to currency fluctuations may arise. If applicable, this will be confirmed prior to the balance of deposit being due.



## INCLUSIONS

- Personally escorted throughout entire tour
- Maximum 16 guests in Africa, Maximum 24 guests in Egypt.
- Coach transfers between Gippsland and Melbourne
- Return economy airfares and taxes with Emirates
- All domestic flights as detailed
- All airport arrival and departure transfers
- Luxury hotel accommodation in twin-bedded rooms with private facilities throughout tour
- Egyptologist guide throughout our time in Egypt
- Experienced driver/guides throughout tour
- Twin bedded outside cabins on 5-star cruise ship on the Nile
- Luxury air-conditioned coach travel in Egypt and Dubai
- Comfortable six-seater 4WD safari vehicles in East Africa – max 4 guests per 6 seater vehicle
- Comprehensive sightseeing as per itinerary and admission fees where applicable
- Meals as per itinerary-  
full tour includes **67 meals** - 25 Breakfasts (B), 19 Lunches (L), 23 Dinners (D)
- Visas for Egypt, Kenya and Tanzania as appropriate
- Porterage (one suitcase per person)
- **ALL tipping** of waiters/restaurant staff at included meals throughout the tour
- **ALL tipping** of Egyptologist and guides in Egypt
- **ALL tipping** of crew on Nile cruise boat
- **ALL tipping** of guides and drivers in Dubai
- **ALL tipping** of driver/guides in Kenya and Tanzania

## EXCLUSIONS

- Travel insurance (a surcharge may apply for passengers over 70 years or if there is a pre-existing medical condition).
- Expenses of a personal nature like laundry, telephone/fax calls, alcoholic beverages, camera/video camera fees at monuments, medical expenses.
- Any health requirements.  
Please contact our office for details on recommended vaccinations etc.
- Optional balloon ride over the Valley of the Kings – approx. From US\$120 per person – subject to availability.
- Optional balloon ride in the Serengeti - approx. US\$600 per person - subject to availability.
- All optional tour costs are based on 2024 prices and subject to change.
- Any optional tours or activities other than those specified in the itinerary

## SPECIAL NOTES

Flight schedules are subject to change.

The order of the sightseeing may vary depending on local conditions.

## CANCELLATION FEES

Cancellation date	Cancellation fee
Cancellation received between 23 February & 14 June 2024	\$4,000 pp
Cancellation received between 15 June & 16 October 2024	\$10,000 pp
Cancellation received 17 October 2024 or later	100% of tour cost

All costs are based on the exchange rate prevailing as at 12 February 2024



## GIPPSLAND TRAVEL ESCORTED TOURS - TERMS & CONDITIONS

### INTRODUCTION:

This contract is governed by Gippsland Travel Centre Pty Ltd and all members of the travelling parties as listed on your itinerary.

Gippsland Travel Centre acts as the agent selling and coordinating products on behalf of a third-party travel supplier/s. A separate contract with the supplier/s will apply and will be governed by the supplier's Terms and Conditions. Gippsland Travel cannot guarantee the performance of any third-party supplier/s. Gippsland Travel may receive fees, commissions, gifts or financial incentives from third party supplier/s under this contract.

### COVID POLICY

If the tour cannot operate due to COVID-19 state border closures and restrictions, the tour will be rescheduled and any funds paid will be transferred to the new tour date.

Due to the ongoing and evolving Covid-19 situation in Australia we have been advised by our suppliers that all guests must be fully vaccinated against Covid-19. Fully vaccinated means that there has been at least 14 clear days from the second dose and the date of our departure.

Those who have a medical exemption from receiving the Covid-19 vaccine can still travel. Guests will be required to show a Covid-19 vaccine medical contraindication prior to our departure.

### LATE BOOKINGS

Higher deposit payments are required for late bookings. A guarantee of full payment is required at the time of booking for all bookings received within 4 weeks of departure.

### GOVERNING LAW

These booking conditions are governed by the law in force in Victoria, Australia.

### PASSPORT and VISA

A valid passport is required for all international travel.

If you do not hold an Australian passport, you may require a resident return visa. Some countries require a visa to be issued before you depart Australia. Gippsland Travel will advise you of all passport and visa requirements for this tour.

The Australian Government through the Department of Foreign Affairs and Trade regularly updates travel advice on various destinations. We recommend that you refer to [www.dfat.gov.au](http://www.dfat.gov.au) for the latest updates before choosing to travel and prior to departure.

### HEALTH & FITNESS

A minimum level of fitness is required to be able to participate on a Gippsland Travel Tour, you are required to at least:

- Be able to walk at least 1 hour on uneven surfaces without the use of any walking aid (walking stick for stability is acceptable)
- Walk up flights of stairs and short, steep hills
- Stand for 20 minutes without needing to sit down, often in hot/humid climates
- Carry your own hand luggage / handle your own suitcase when portage is not supplied eg. at airports.
- Get on and off various modes of transport without assistance, including small boats. Assistance will be offered where necessary.

Passengers must inform us of any medical conditions which may affect your ability to participate in the tour.

At our discretion we can exclude you from a tour or any activity if we consider that you are unable to safely participate in that tour or activity or we consider your participation may place the safety of other guests at risk.

You will be requested to supply a letter from your doctor indicating your prescription medication and your reason for taking it, which shall be carried in the event of an emergency. This information will remain confidential and can be supplied in a sealed envelope.

### GENERAL CONDUCT

Gippsland Travel reserves the right to remove a traveller from a tour if they are acting in a way that interferes with the general operation of the tour or compromises the general enjoyment of the tour by other travellers in any way



### **BOOKINGS SOLD ON A SHARE BASIS**

Bookings may be accepted on a share room basis on the proviso that the person requesting the share reservation agrees that while every effort will be made to match suitability of the passengers there is no guarantee that a share room can be provided. If a share room is not available at the time of final payment, either the single room supplement will apply, or the cancellation conditions detailed in your itinerary will apply.

### **UNUSED COMPONENTS OF THIS TOUR**

We regret refunds will not be given for any unused component of this tour, such as meals, entry fees, accommodation or transfers.

### **ITINERARY CHANGES and ITINERARY VARIATIONS**

Gippsland Travel reserves the right to amend the hotels, itinerary and excursions if deemed advisable or necessary due to adverse weather conditions, road conditions or other unforeseen circumstances. Any necessary alternative arrangements will be made to a similar standard. Occasionally circumstances beyond the control of Gippsland Travel make it necessary to change airlines, hotels or amendments to daily activities. We will inform you of any changes as soon as they occur.

### **FLIGHT SCHEDULES**

Airlines schedules are subject to change without notice. Voluntary date changes will incur fees. Gippsland Travel is not liable for delays or disruption of air travel.

### **FORCE MAJEURE:**

Force Majeure means the occurrence of an event that is beyond Gippsland Travel's reasonable control and which could not have been reasonably prevented by Gippsland Travel. Force majeure includes, but is not limited to: acts of God, accident, riots, war, terrorist act, epidemic, pandemic, quarantine, outbreaks of infectious disease or any other public health crisis, civil commotion, breakdown of communication facilities, natural catastrophes and natural disasters (including but not limited to flooding, fire, earthquake, landslide), adverse weather conditions, high or low water levels; government directed travel restrictions or omissions, changes in laws or regulations, national strikes, explosion, generalised lack of availability of raw materials or energy, nuclear or other industrial accident causing environmental pollution or contamination; change in law, meaning, enactment, amendment (including repeal) in the law or administration of any law in Australia or any jurisdiction or territory relevant to the booking contract, which includes changes in statute, regulation, determination, by-law, declaration, licence and the common law as applicable from time to time.

For the avoidance of doubt, Force Majeure shall not include (a) financial distress nor inability of either party to make a profit or avoid a financial loss, (b) changes in market prices or conditions, or (c) a party's financial inability to perform its obligations hereunder.

In the event that a Force Majeure is declared, the customer will be bound by the third-party supplier/s Terms and Conditions, if applicable.

### **TERMINATION OF BOOKING CONTRACT OR CHANGE OF TRAVEL ARRANGEMENTS DUE TO FORCE MAJEURE**

If Gippsland Travel, in its reasonable opinion, considers that any Force Majeure event prevents Gippsland Travel (whether directly or through its employees, contractors, subcontractors and agents) from lawfully or safely providing any products or services subject of the booking contract with you, Gippsland Travel may immediately by written notice; (a) terminate the booking contract (in whole or part of); or (b) change your travel arrangements as reasonably practicable to ensure your safety and invoice for any additional costs.

If you are eligible for a refund once a booking has been cancelled, the balance less any non-refundable amounts will be forwarded to you once received by Gippsland Travel from the third-party supplier/s.

Gippsland Travel is not responsible for any delays of refunds from the third-party supplier/s. Refunds from third party supplier/s can take in excess of 6 weeks. Refunds will be processed as per original form of payment.

Travel insurance policies may provide cover for cancellation fees subject to their terms and conditions.

### **LIMITATION OF LIABILITY:**

Subject to Australian Consumer Law, Gippsland Travel does not accept any liability in contract, tort or otherwise for any injury, damage, loss, delay, additional expense or inconvenience caused by a third-party supplier/s over who we have no direct control. Gippsland Travel is not liable for Force Majeure or any other event which is beyond our control or which is not preventable by us.