



**GIPPSLAND
TRAVEL**

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Wonders of Eastern Canada Including the Maritime Provinces

19 September – 15 October 2027

Personally escorted by Jacquie Turner.



This tailored itinerary showcases the very best of Eastern Canada, combining vibrant cities, spectacular scenery and rich cultural experiences. Explore Toronto, Montréal and Québec City before discovering the stunning coastal landscapes of Nova Scotia, Prince Edward Island, New Brunswick, Newfoundland and Labrador. For those seeking an extra adventure, there is also the opportunity to visit Churchill, the polar bear capital of the world.

Sunday 19 September

Melbourne – Sydney

(D)

Today we will be transferred from Warragul to Melbourne Airport for our flight to Sydney. Departures are also available from other Australian cities. We will stay overnight at the **Rydges Sydney Airport, or similar**.

Monday 20 September

Sydney – Toronto

(B Inflight meal)

This morning we will depart Sydney for our flight to Toronto. On arrival into Toronto, we will be met and transferred to our accommodation the **Omni King Edward Hotel/Le Germain Toronto Mercer, or similar** for a 3-night stay.

Toronto is Canada's largest city, renowned for its vibrant multicultural atmosphere, iconic skyline, and diverse neighbourhoods. Situated on the shores of Lake Ontario, Toronto offers a dynamic blend of world-class attractions, rich cultural experiences, outstanding dining, and beautiful waterfront scenery, making it one of North America's most exciting destinations.

Tuesday 21 September

Toronto

(B D)

Today we will enjoy a half-day guided tour of Toronto, showcasing the city's most iconic attractions. Take in spectacular panoramic views with admission and a lift ride to the top of the CN Tower, explore the grand historic mansion of Casa Loma, discover the vibrant street art of Graffiti Alley, and celebrate Canada's favourite sport with a visit to the Hockey Hall of Fame. This evening, we shall gather for a welcome dinner tonight.



Wednesday 22 September

Toronto

(B L)

After breakfast, we will depart for a full-day excursion to experience the natural wonder of Niagara Falls. We will enjoy an unforgettable boat cruise that takes you right beneath the thundering falls, followed by the unique Behind the Falls experience for incredible views from tunnels carved behind the cascading water. There will also be free time to explore the charming and historic town of Niagara-on-the-Lake, renowned for its boutique shops, picturesque streets, and beautiful lakeside setting.



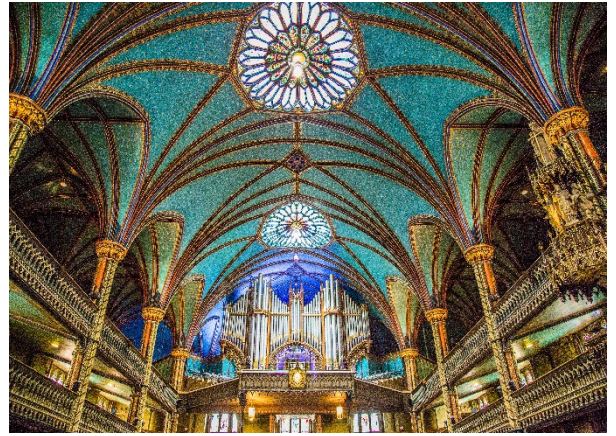
Thursday 23 September

Toronto – Montreal

(B D)

We will travel to Montreal where we will be staying one night at the **Place d'Armes hotel, or similar**. Montreal is one of Canada's most vibrant and historic cities. On arrival, enjoy an afternoon guided city tour, including a visit to the magnificent Notre-Dame Basilica, renowned for its stunning architecture and rich history. Later, take in the beauty of the city from the water on a relaxing river cruise along the St. Lawrence River. This evening, enjoy a group dinner.

Montreal is a captivating blend of European charm and North American energy, celebrated for its historic architecture, vibrant arts scene, diverse cuisine, and unique French heritage. Set along the St. Lawrence River, the city offers a rich cultural experience and a distinctive atmosphere unlike anywhere else in Canada.



Friday 24 September

Montreal – Québec

(B D)

Today we will travel to Québec City, one of North America's most charming and historic destinations. We will start with a visit to the spectacular Montmorency Falls, soaring higher than Niagara Falls, and enjoy breathtaking views from the cable car. Continue in the afternoon to the picturesque Île d'Orléans, renowned for its scenic countryside, quaint villages, and rich French-Canadian heritage.

This evening, enjoy a group dinner and savour the unique atmosphere of Québec. We will be staying at the **Hotel Manoir Victoria, or similar** for a 2-night stay.



Saturday 25 September

Québec

(B L)

After a leisurely start to the day, we will delve into the rich history and culture of Québec City on a guided walking tour through its charming Old Town, where centuries of French-Canadian heritage come to life along its cobblestone streets and historic landmarks. Along the way, enjoy a selection of delicious local food tastings, offering a true flavour of the region, perfect for a leisurely lunch experience.

Later, step back in time with a traditional horse drawn carriage ride, taking in the city's picturesque streets, historic architecture, and unique European atmosphere.



Wonders of Eastern Canada Including the Maritime Provinces – Sept/Oct 2027

Québec City is a charming and historic destination renowned for its cobblestone streets, French heritage, and beautifully preserved architecture. As one of North America's oldest cities, it offers a unique European atmosphere combined with warm Canadian hospitality.

Sunday 26 September

Québec – Matane

(B D)



We will today travel along Québec's scenic Route 132 as we journey towards Matane, following the picturesque south shore of the St. Lawrence River. Along the way, enjoy stops in the charming villages of Saint-Jean-Port-Joli and Kamouraska, both renowned for their stunning river views and traditional Québec character. There will be a stop for a relaxing lunch break in Rivière-du-Loup before continuing through the beautiful coastal landscapes to Matane.

This evening, enjoy a group dinner after we settle in for our overnight stay at the **Quality Inn Matane**, *or similar*.

Monday 27 September

Matane – Gaspé

(B D)

Today we will travel along Québec's spectacular Gaspé Peninsula as we make our way to Gaspé, with scenic stops in Sainte-Anne-des-Monts and at Exploramer, where we can discover the region's fascinating marine life and maritime heritage. We will continue through charming coastal communities, pausing to admire light houses and waterfalls, and historic landmarks. Later, explore the dramatic cliffs, coastal scenery, and abundant wildlife of Forillon National Park before enjoying a group dinner this evening. Our accommodation for the night is **Hotel Baker**, *or similar*.



Tuesday 28 September

Gaspé – Bathurst

(B D)

After breakfast, we depart on a scenic journey to Bathurst, travelling along the stunning Gaspé Peninsula once again. En route, we stop in Percé to enjoy a memorable cruise to Bonaventure Island and experience the spectacular landscapes of the Géopark. Continuing along the picturesque shores of Baie des Chaleurs, renowned for its charming coastal villages and beautiful bay views, we make our way to Bathurst.

This evening, we enjoy a delicious dinner and settle in for our one-night stay at the **Atlantic Host Hotel**, *or similar*.

Wednesday 29 September

Bathurst – Saint John

(B D)

Today we will travel south towards Saint John, enjoying a stop in Miramichi, a charming riverside community rich in history and culture. Continuing through Fredericton and the beautiful New Brunswick countryside, we arrive in Saint John. This evening, we will enjoy dinner together. We will be staying at the **Saint John Harbourfront Hotel**, *or similar* for a 2-night stay.

Thursday 30 September

Saint John

(B)



After breakfast, we begin our exploration of Saint John with a visit to the spectacular Reversing Falls Rapids, where the powerful tides of the Bay of Fundy create a unique natural phenomenon. Timing of the tides permitting, we will witness the changing tidal currents. We then will visit the historic Saint John City Market, Canada's oldest continuously operating farmers' market, with time to browse the local stalls and enjoy lunch here at your own expense. Later, a guided city tour showcases the highlights of Canada's oldest incorporated city, including its charming uptown district, harbour views and rich maritime heritage. This evening, dinner will be at your leisure.

Saint John is New Brunswick's largest city and a gateway to the spectacular Bay of Fundy. Rich in history and maritime charm, the city offers visitors a blend of beautiful heritage architecture, a lively waterfront, unique attractions such as the Reversing Falls Rapids, and the welcoming atmosphere of Atlantic Canada.

Friday 1 October

Saint John – Charlottetown

(B D)

We will depart Saint John and travel through the beautiful Bay of Fundy region. Along the way, we stop in the charming seaside village of St Martins before continuing into Fundy National Park, renowned for its dramatic coastline and natural beauty. We then visit the famous Hopewell Rocks, where the world's highest tides have sculpted remarkable rock formations. Crossing the impressive Confederation Bridge into Prince Edward Island, we pause in the picturesque village of Victoria-by-the-Sea before arriving in Charlottetown.



On arrival we will enjoy a comprehensive tour of Charlottetown and Prince Edward Island with a knowledgeable local guide.

This evening, we will enjoy dinner together before settling in for a two-night stay at **Holman Grand Hotel, or similar.**



Saturday 2 October

Charlottetown

(B L)

After breakfast, we will explore the island's rich history and visit the famous Anne of Green Gables attractions, bringing Lucy Maud Montgomery's beloved story to life. Along the way, we take in the beautiful rolling countryside, picturesque coastal scenery and charming island communities that make Prince Edward Island so special. A delicious lunch is included during the day, with a stop at the renowned Preserve Company, before returning to Charlottetown for an evening at leisure.

Charlottetown, the charming capital of Prince Edward Island, is best known as the birthplace of Canadian Confederation and for its strong connection to the beloved *Anne of Green Gables* stories. With its beautifully preserved Victorian architecture, vibrant waterfront, tree-lined streets and welcoming island atmosphere, Charlottetown offers visitors a perfect blend of history, culture and maritime charm.

Sunday 3 October	Charlottetown – Baddeck	(B D)
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We will depart Prince Edward Island and travel west to catch the ferry crossing from Wood Islands to Caribou, enjoying scenic views across the Northumberland Strait. On arrival in Nova Scotia, we continue through picturesque coastal landscapes and rural communities En-route to the charming village of Baddeck, nestled on the shores of the beautiful Bras d'Or Lake.

Upon arrival, there will be time to relax and enjoy the surroundings before gathering for dinner. We will be staying at the **Inverary Resort, or similar** for a 3-night stay.

Baddeck is a picturesque lakeside village nestled on the shores of the magnificent Bras d'Or Lake in Cape Breton, Nova Scotia. Best known as the home of inventor Alexander Graham Bell, Baddeck offers visitors a delightful blend of natural beauty, maritime history and small-town charm. Surrounded by scenic landscapes and serving as the gateway to the famous Cabot Trail, it is an ideal base for exploring the breathtaking beauty of Cape Breton Island.

Monday 4 October	Baddeck	(B L)
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After breakfast, we embark on a spectacular full-day journey along sections of the world-renowned Cabot Trail, celebrated for its breathtaking coastal scenery, dramatic cliffs and picturesque Cape Breton communities. Our tour showcases the natural beauty and rich heritage of the region, with opportunities to admire stunning ocean vistas and rugged highland landscapes. We also visit the fascinating Alexander Graham Bell National Historic Site, where exhibits highlight the extraordinary achievements and innovations of one of Canada's most influential inventors. A lovely lunch is included during the day at a local restaurant before we return to Baddeck.

Tuesday 5 October	Baddeck	(B D)
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Today we enjoy a full-day exploration of Cape Breton's rich history and stunning coastal landscapes. Travelling to the remarkable Fortress of Louisbourg National Historic Site, we step back in time as costumed interpreters bring to life one of North America's most important 18th-century French settlements. Following time to explore this fascinating living history museum, we continue to Sydney, Cape Breton's vibrant waterfront city, where there is time to stroll along the harbour and view the famous Big Fiddle. Dinner is included this evening.



Wednesday 6 October	Baddeck – Halifax	(B D)
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We farewell Cape Breton and make our way towards Halifax today, enjoying a scenic drive through Nova Scotia's beautiful countryside. Passing rolling hills, forests, lakes and picturesque rural communities, today is a wonderful opportunity to relax and take in the ever-changing landscapes of Atlantic Canada. Arriving in Halifax late afternoon, there will be time to settle into our hotel before dinner.

We will be staying at the **Prince George Hotel, or similar** for 2 nights.



Thursday 7 October

Halifax

(B)

After breakfast, we enjoy a guided tour of Halifax, discovering the highlights of Nova Scotia's vibrant capital. Our sightseeing includes the historic Citadel, the picturesque waterfront boardwalk, the beautiful Halifax Public Gardens, the fascinating Maritime Museum of the Atlantic and the Titanic gravesites, which commemorate those lost in the famous maritime disaster.



This afternoon, we will venture beyond the city to visit the iconic fishing village of Peggy's Cove, renowned for its dramatic coastline and famous lighthouse. We then continue to the UNESCO-listed town of Lunenburg, one of Canada's most beautifully preserved historic seaports, with its colourful waterfront and rich maritime heritage. Returning to Halifax, we board the passenger ferry across the harbour to Dartmouth, enjoying wonderful views of the city skyline from the water.

Friday 8 October

Halifax – Deer Lake

(B D)

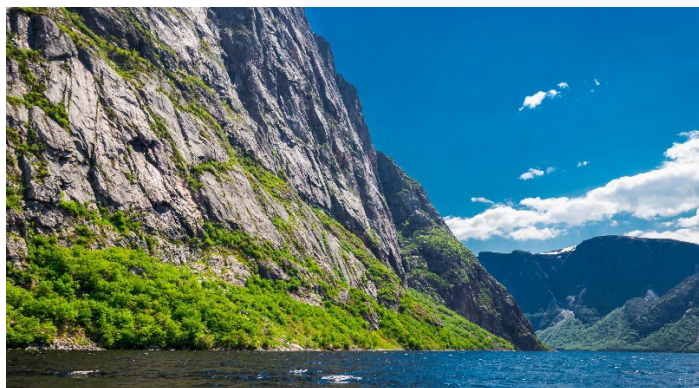
Today we will be transferred to the airport for our flight to Deer Lake, gateway to the spectacular west coast of Newfoundland.

This evening, we will gather for dinner and settle into the **Deer Lake Horizon Best Western Signature Collection**, or *similar* for our 2-night stay.

Saturday 9 October

Deer Lake

(B)



We will enjoy a memorable two-hour boat cruise along the coastline. We will travel into the breathtaking landscapes of Gros Morne National Park, renowned for its dramatic fjords, ancient mountains and stunning coastal scenery. Whilst on board the cruise offers an excellent opportunity to appreciate the natural beauty and wildlife of this remarkable region from the water.

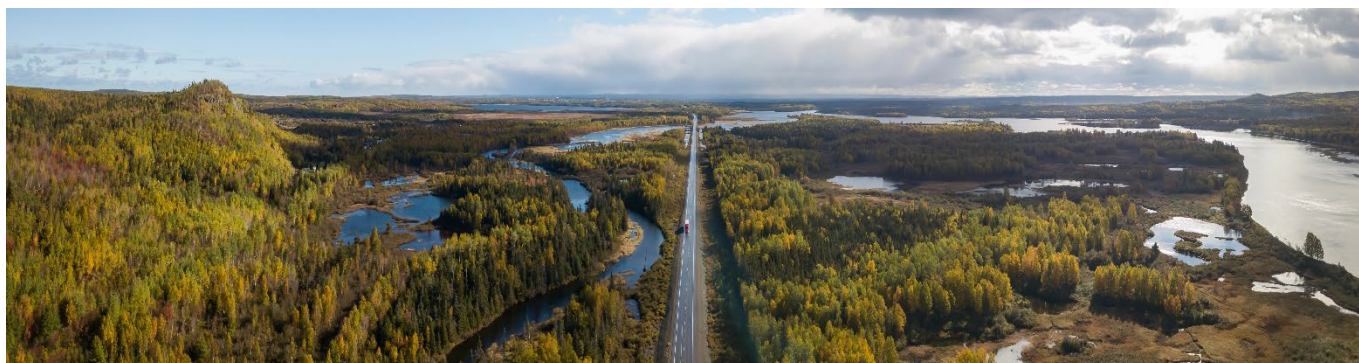
Sunday 10 October

Deer Lake – Gander

(B D)

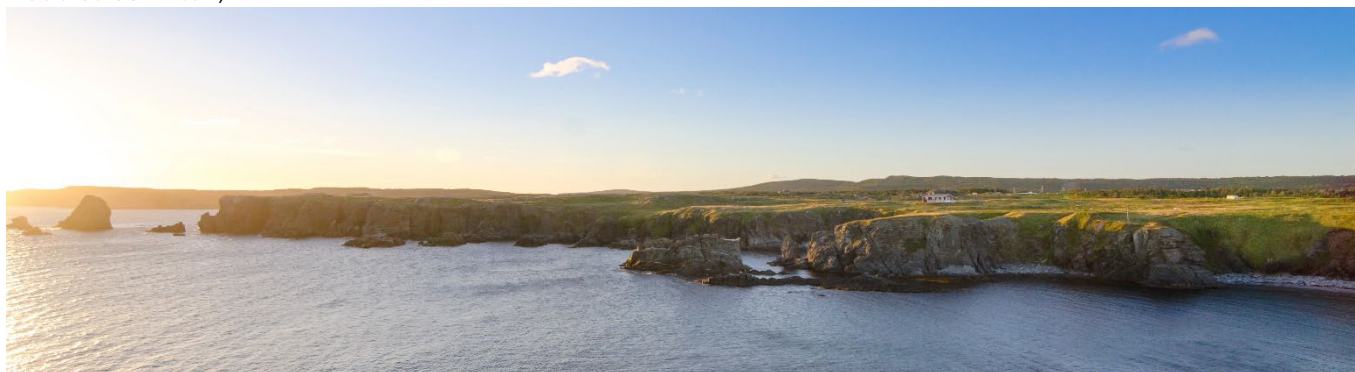
Today we farewell the spectacular landscapes of Gros Morne and begin our journey across Newfoundland towards Gander. Along the way, we stop in Grand Falls-Windsor, situated on the banks of the Exploits River, with time to explore the town and enjoy a break from the drive. We then continue through the island's scenic interior, passing vast forests, rivers and wilderness landscapes that showcase Newfoundland's rugged beauty.

Arriving in Gander, we enjoy dinner together before settling in for our overnight stay in Gander at the **Quality Hotel & Suites**, or *similar*.



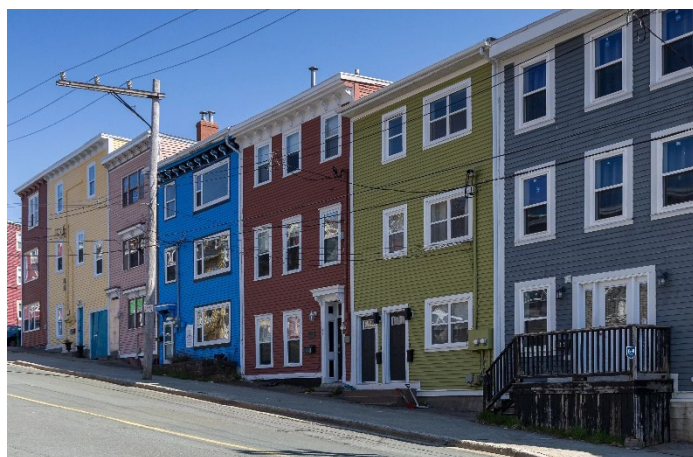
Monday 11 October	Gander – St John's	(B D)
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After breakfast, there will be time to explore the North Atlantic Aviation Museum before we depart for St John's. En route, we visit the charming historic community of Trinity, one of Newfoundland's most picturesque towns, with its beautifully preserved heritage buildings and stunning harbour views. We then continue to Bonavista, where there is time to explore this historic fishing town, renowned for its rugged coastal scenery, colourful waterfront and rich maritime history. Enjoying a series of scenic coastal drives along the way, we make our way to Saint John's, arriving late afternoon. This evening, we will enjoy dinner together before settling in for our stay for 2-nights at the **Doubletree Hilton**, or similar.



St John's, the capital of Newfoundland and Labrador, is one of North America's oldest cities and is renowned for its colourful waterfront, rich maritime history and warm hospitality. Perched on the edge of the Atlantic Ocean, the city is home to iconic attractions including Signal Hill, Cape Spear, Jellybean Row and a lively harbour filled with fishing and whale-watching vessels.

Tuesday 12 October	St John's	(B D)
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Today we will enjoy a tour of St John's and its surrounding highlights. We visit historic Signal Hill, where the first transatlantic wireless message was received, and travel to Cape Spear National Historic Site, the easternmost point of North America, with its dramatic ocean vistas and historic lighthouse. We also explore colourful Jellybean Row, stroll through the charming fishing village of Quidi Vidi and take in the character and heritage of Newfoundland's vibrant capital. Tonight we will enjoy our farewell dinner.

Wednesday 13 October	St John's – Melbourne (Or Polar Bear Extension)	(B & Inflight meals)
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Today marks the conclusion of our tour, with our flight departing St John's through to Melbourne.

Optional Post Tour Extension - Churchill Polar Bears

Extend your Canadian adventure with a once-in-a-lifetime journey to Churchill, Manitoba, famously known as the "Polar Bear Capital of the World." There may also be opportunities to spot Arctic foxes, caribou and other northern wildlife while learning about this unique subarctic environment. This unforgettable experience is one of Canada's premier wildlife encounters and a fitting conclusion to your holiday.

<https://frontiersnorth.com/adventures/polar-bears/classic-churchill-polar-bear-adventure/>

Note: Group quotation required for 8 passengers, rates and availability to be confirmed.



Thursday 14 October	CROSS INTERNATIONAL DATE LINE	(Inflight meals)
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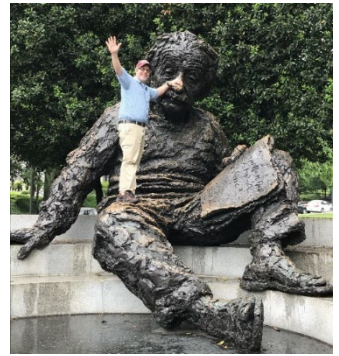
Friday 15 October	Melbourne	(Inflight meals)
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We shall arrive back in Melbourne and will be met and transferred by coach back to Warragul.

YOUR LOCAL TOUR GUIDE:

Bill grew up on the East Coast (Delaware) and has been a tour director for over 20 years. In addition to travel directing, he also works for a motorcycle mapping company, producing printed maps for motorcycle touring and guides motorcycle tours. An avid hiker & bicyclist he always wants to know what's over the next hill. On a personal note, Bill is married and has a beautiful daughter named, Maya who is now attending university.

"I'm excited to be showing your group some awesome places in this great country."



YOUR TOUR ESCORT:

Jacquey Turner has more than 40 years' experience as a highly successful travel agent and tour escort.

"I am looking forward to showcasing the beautiful countryside and exploring parts of Canada's Maritime Provinces that are a little less touched by the everyday traveller. The scenery will be spectacular and hopefully the autumn colours will be at their best."

— Jacquey Turner

INCLUSIONS

- Melbourne to Canada return economy airfares as detailed in the itinerary.
- All transfers including return travel between Warragul and Melbourne Airport.
- Fully escorted throughout the entire tour by Jacquey Turner.
In the unlikely event that Jacquey is not available to escort all or part of the tour, she will be replaced with a well-trained tour escort.
- Hotel accommodation in twin-bedded/double rooms with private facilities.
- Experienced drivers, and local guides.
- Private, air-conditioned coach travel.
- National Park Passes as required.
- Complimentary bottled water is provided in all vehicles throughout the tour
- 44 meals as per itinerary - 24 Breakfasts (B), 4 Lunches (L), 16 Dinners (D)
- Extensive sightseeing and entry fees as per itinerary
- Gippsland Travel hat, cap or beanie; luggage strap, luggage tags; hand gel
- End of tour Journal and USB with photos showcasing your time on the tour
- All local taxes, hotel service charges and portage of one suitcase per person
- All Tipping of local guides, drivers, hotel and restaurant staff at included meals
- Minimum 15 tour participants, maximum of 24 tour participants

EXCLUSIONS

- Travel insurance
- Expenses of a personal nature such as laundry, telephone calls, medical expenses
- Any meals & beverages not included.
- Canadian Electronic Travel Authorisation (eTA).
Australian passport holders must obtain a Canadian Electronic Travel Authorisation (eTA) prior to travel. Gippsland Travel will provide the correct links to complete the application.

Wonders of Eastern Canada Including the Maritime Provinces

19 September – 15 October 2027

Personally Escorted by Jacquey Turner.

Tour Cost:

Twin/Double Room (2 people sharing a room) **\$30,749 per person.**

If ALL payments are made by bank transfer/cash/cheque you will save \$450 per person,
pay \$30,299 per person twin share.

Solo Room **\$35,764 per person.**

If ALL payments are made by bank transfer/cash/cheque you will save \$525 per person,
solo travellers pay \$35,239.

Costs based on exchange rates prevailing on 30 September 2026

Payment Schedule:

Full Deposit:	Due by Friday 9 October 2026	\$ 1,000 per person
Progress Payment:	Due by Monday 30 November 2026	\$ 5,000 per person
Final payment:	Due by Wednesday 9 June 2027	

- ★ Upgrade to Business Class or Premium Economy on some flights – cost on application
- ★ Polar Bear extension with Jacquey as a tour escort – cost on application (subject to a minimum of 8 people)
- ★ Should you wish to extend your travel arrangements after the tour, please contact me to discuss further options.
- ★ Should you select to travel on flights other than the included group flights, or upgrade to business class or premium economy, payment for the airfares will be required at the time of booking the flights.
- ★ Please note that a surcharge due to currency fluctuations may arise. If applicable, this will be confirmed prior to the final payment date.
- ★ The tour will only operate subject to a minimum of 15 participants. In the unlikely event that minimum numbers are not reached, a full refund of the deposit is applicable.

CANCELLATION FEES:

Cancellation is required in writing to Gippsland Travel Centre.

	CANCELLATION FEES
Deposit non-refundable	\$ 1,000 per person
Cancellation between 1 December 2026 and 8 June 2027	\$ 6,000 per person
Cancellation from 9 June 2027	100% of tour cost

GIPPSLAND TRAVEL ESCORTED TOURS - TERMS & CONDITIONS

INTRODUCTION:

This contract is governed by Gippsland Travel Centre Pty Ltd and all members of the travelling parties as listed on your itinerary. Gippsland Travel Centre acts as the agent selling and coordinating products on behalf of a third-party travel supplier/s. A separate contract with the supplier/s will apply and will be governed by the supplier's Terms and Conditions. Gippsland Travel cannot guarantee the performance of any third-party supplier/s. Gippsland Travel may receive fees, commissions, gifts or financial incentives from third party supplier/s under this contract.

LATE BOOKINGS

Higher deposit payments are required for late bookings. A guarantee of full payment is required at the time of booking for all bookings received within 12 weeks of departure.

PASSPORT and VISA

A valid passport is required for all international travel.

If you do not hold an Australian passport, you may require a resident return visa. Some countries require a visa to be issued before you depart Australia. Gippsland Travel will advise you of all passport and visa requirements for this tour.

The Australian Government through the Department of Foreign Affairs and Trade regularly updates travel advice on various destinations. We recommend that you refer to www.smarttraveller.gov.au for the latest updates before choosing to travel and prior to departure.

HEALTH & FITNESS

A minimum level of fitness is required to be able to participate on a Gippsland Travel Tour, you are required to be able to:

- Walk at least 1 hour on uneven surfaces without the use of any walking aid (walking stick for stability is acceptable)
- Walk up flights of stairs and short, steep hills
- Stand for 20 minutes without needing to sit down, often in hot/humid climates
- Carry your own hand luggage / handle your own suitcase when portage is not supplied eg. at airports.
- Get on and off various modes of transport without assistance, including small boats. Assistance will be offered where possible.

Passengers must inform us of any medical conditions which may affect their ability to participate in the tour.

At our discretion we can exclude you from a tour or any activity if we consider that you are unable to safely participate in that tour or activity or we consider your participation may place the safety of other guests at risk.

You will be requested to supply a letter from your doctor indicating your prescription medication and your reason for taking it, which shall be carried in the event of an emergency. This information will remain confidential and can be supplied in a sealed envelope.

BOOKINGS SOLD ON A SHARE BASIS

At their request, solo travellers may be matched to share a twin room with another traveller of the same gender. While every effort is made, we cannot guarantee a share will be possible. In the event that a share is not available at the time of final payment the single supplement will apply. If a share is not available and you choose to cancel, cancellation fees will apply.

UNUSED COMPONENTS OF THIS TOUR

We regret refunds will not be given for any unused component of this tour, such as meals, entry fees, accommodation or transfers.

GOVERNING LAW

These booking conditions are governed by the law in force in Victoria, Australia.

ITINERARY CHANGES and ITINERARY VARIATIONS

Gippsland Travel reserves the right to amend the hotels, itinerary and excursions if deemed advisable or necessary due to adverse weather conditions, road conditions or other unforeseen circumstances. Any necessary alternative arrangements will be made to a similar standard. Occasionally circumstances beyond the control of Gippsland Travel make it necessary to change airlines, hotels or amendments to daily activities. We will inform you of any changes as soon as they occur.

FLIGHT SCHEDULES

Airline schedules are subject to change without notice. Voluntary date changes will incur fees. Gippsland Travel is not liable for delays or disruption of air travel.

FORCE MAJEURE:

Force Majeure means the occurrence of an event that is beyond Gippsland Travel's reasonable control and which could not have been reasonably prevented by Gippsland Travel. Force majeure includes, but is not limited to: acts of God, accident, riots, war, terrorist act, epidemic, pandemic, quarantine, outbreaks of infectious disease or any other public health crisis, civil commotion, breakdown of communication facilities, natural catastrophes and natural disasters (including but not limited to flooding, fire, earthquake, landslide), adverse weather conditions, high or low water levels; government directed travel restrictions or omissions, changes in laws or regulations, national strikes, explosion, generalised lack of availability of raw materials or energy, nuclear or other industrial accident causing environmental pollution or contamination; change in law, meaning, enactment, amendment (including repeal) in the law or administration of any law in Australia or any jurisdiction or territory relevant to the booking contract, which includes changes in statute, regulation, determination, by-law, declaration, licence and the common law as applicable from time to time. For the avoidance of doubt, Force Majeure shall not include (a) financial distress nor inability of either party to make a profit or avoid a financial loss, (b) changes in market prices or conditions, or (c) a party's financial inability to perform its obligations hereunder. In the event that a Force Majeure is declared, the customer will be bound by the third-party supplier/s Terms and Conditions, if applicable.

TERMINATION OF BOOKING CONTRACT OR CHANGE OF TRAVEL ARRANGEMENTS DUE TO FORCE MAJEURE

If Gippsland Travel, in its reasonable opinion, considers that any Force Majeure event prevents Gippsland Travel (whether directly or through its employees, contractors, subcontractors and agents) from lawfully or safely providing any products or services subject of the booking contract with you, Gippsland Travel may immediately by written notice; (a) terminate the booking contract (in whole or part of); or (b) change your travel arrangements as reasonably practicable to ensure your safety and invoice for any additional costs.

If you are eligible for a refund once a booking has been cancelled, the balance less any non-refundable amounts will be forwarded to you once received by Gippsland Travel from the third-party supplier/s.

Gippsland Travel is not responsible for any delays of refunds from the third-party supplier/s. Refunds from third party supplier/s can take in excess of 6 weeks. Refunds will be processed as per original form of payment.

Travel insurance policies may provide cover for cancellation fees subject to their terms and conditions.

LIMITATION OF LIABILITY:

Subject to Australian Consumer Law, Gippsland Travel does not accept any liability in contract, tort or otherwise for any injury, damage, loss, delay, additional expense or inconvenience caused by a third-party supplier/s over who we have no direct control. Gippsland Travel is not liable for Force Majeure or any other event which is beyond our control or which is not preventable by us.